



*Training Course:  
Facilities Operation Manager*

*20 - 24 June 2027  
Dubai (UAE)*

## Training Course: Facilities Operation Manager

Training Course code: SC1993 From: 20 - 24 June 2027 Venue: Dubai (UAE) - Training Course Fees: 5390 € Euro

### Introduction:

The Facilities Operation Manager Training Program is designed to equip participants with the necessary knowledge and skills to effectively manage and oversee the operations of a facility. This comprehensive program will cover essential topics related to facility management, including maintenance, safety, budgeting, and team management. Participants will gain valuable insights into industry best practices and develop the competencies required to excel in their roles as facilities operation managers.

### Objectives:

- Understand the role and responsibilities of a facilities operation manager.
- Learn key principles and strategies for efficient facility operations.
- Develop skills in facility maintenance, safety protocols, and risk management.
- Gain proficiency in budgeting and financial management for facilities.
- Enhance leadership and team management abilities in a facility setting.

### Target Audience:

This training program is designed for:

- Facilities Operation Managers: Professionals currently managing or aspiring to manage facility operations and overall building performance.
- Facility Managers & Operations Supervisors: Individuals responsible for overseeing daily operations, maintenance activities, and service delivery within facilities.
- Maintenance Technicians: Technical staff involved in maintaining infrastructure, equipment, and building systems across various facility types.
- Industry Professionals: Personnel working across commercial buildings, manufacturing plants, educational institutions, healthcare facilities, and hospitality establishments.
- Career Transition Candidates: Individuals aiming to move into facility management roles and develop the required operational and managerial competencies.

### Outlines:

Day 1:

#### Introduction to Facility Management

- Role and Responsibilities of a facilities operation manager

- Overview of the facility management industry
- Trends and challenges in facility management
- Understanding the facility life cycle

#### Day 2:

##### Facility Operations and Maintenance

- Key Principles of efficient facility operations
- Maintenance planning and preventive maintenance strategies
- Asset management and equipment reliability
- Sustainability Practices in facility management

#### Day 3:

##### Facility Safety and Risk Management

- Importance of safety in facility operations
- Developing and implementing safety protocols
- Emergency preparedness and response planning
- Risk assessment and mitigation strategies

#### Day 4:

##### Budgeting and Financial Management

- Fundamentals of budgeting for facility operations
- Cost control and expense management
- Capital planning and equipment replacement cycles
- Financial reporting and analysis for facilities

#### Day 5:

##### Leadership and Team Management

- Effective communication and collaboration in a facility setting

- Building and leading high-performing facility management teams
- Conflict resolution and problem-solving techniques
- Professional development and career advancement in facility management

## Registration form on the Training Course: Facilities Operation Manager

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

### Delegate Information

Full Name (Mr / Ms / Dr / Eng): .....  
Position: .....  
Telephone / Mobile: .....  
Personal E-Mail: .....  
Official E-Mail: .....

### Company Information

Company Name: .....  
Address: .....  
City / Country: .....

### Person Responsible for Training and Development

Full Name (Mr / Ms / Dr / Eng): .....  
Position: .....  
Telephone / Mobile: .....  
Personal E-Mail: .....  
Official E-Mail: .....

### Payment Method

- ☐ Please find enclosed a cheque made payable to Global Horizon
- ☐ Please invoice me
- ☐ Please invoice my company

### Easy Ways To Register

Telephone:  
+201095004484 to  
provisionally reserve your  
place.

Fax your completed  
registration  
form to: +20233379764

E-mail to us :  
info@gh4t.com  
or training@gh4t.com

Complete & return the  
booking form with cheque  
to: Global Horizon  
3 Oudai street, Aldouki,  
Giza, Giza Governorate,  
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