



*Training Course:
Developing an Effective Safety Culture*

*11 - 15 January 2027
Kuala Lumpur (Malaysia)*

Training Course: Developing an Effective Safety Culture

Training Course code: HE7023 From: 11 - 15 January 2027 Venue: Kuala Lumpur (Malaysia) - Training Course Fees: 6300 € Euro

Introduction

An effective safety culture is essential for implementing and sustaining a successful safety management system. Preventing major accidents relies on employees consistently following safety practices and intervening when unsafe behaviors are observed. This course emphasizes personal responsibility, engagement, and the influence of human behavior on safety. Participants will learn how safety culture impacts organizational performance, methods to establish improvement processes, techniques to foster behavioral change, and frameworks to assess and enhance safety culture using theories from Taylor, Herzberg, Vroom, Geller, and Maslow.

Objectives

By the end of this program, participants will be able to:

- Understand human factors and their impact on the current safety culture of their organization.
- Recognize essential elements of safety management systems and their purposes.
- Appreciate the role of behaviors and omissions as primary causes of accidents and emergencies.
- Develop a step-by-step safety culture improvement program for their organization.
- Carry out an HSE cultural assessment to determine organizational safety performance.
- Identify, evaluate, and implement solutions for improving safety-related behaviors.

Target Audience

- Health, Safety, and Environment HSE Officers and Engineers
- Safety Supervisors and Managers
- Operational and Maintenance Managers
- Risk and Compliance Professionals
- Anyone responsible for improving or sustaining a safety culture in their organization

Outlines

DAY 1 - Introduction to Safety Culture

- Safety culture vs. safety climate
- Improving safety performance
- Behavior and culture
- Organizational, job, and personal factors
- Historical review and case study

DAY 2 - Safety Management Systems SMS

- SMS framework and safety culture factors
- Essential components of an effective SMS
- Developing a robust SMS
- Mechanical vs. socio-technical models
- Human error, stress, and risk perception
- Case Study: Mersin Refinery

DAY 3 - HSE Model for Safety Culture

- Identifying problem areas
- Dependent, independent, and interdependent cultures
- Planning for change
- HSE cultural change model and intervention strategies
- Key performance indicators KPIs
- Success factors and barriers
- Attitude questionnaires

DAY 4 - Behavioral Safety

- Safety culture and behavioral safety integration
- Human motivation and behavior models: Taylor, Herzberg, Vroom, Geller, Maslow
- Natural penalties and consequences
- ABC analysis: Antecedents, Behavior, Consequences
- Factors driving safety behavior

DAY 5 - Assessing and Enhancing Safety Culture

- Establishing current safety culture status
- Results analysis from questionnaires
- Case studies from multiple organizations
- Implementing a step-change in safety
- Managing attitudes and behavior toward safety
- Developing questionnaires for ongoing assessment
- Personal action plan and course review

Registration form on the Training Course: Developing an Effective Safety Culture

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