



*Training Course:
Leading Organizational Change and
Transformation*

*10 - 14 January 2027
Dubai (UAE)*

Session 9: Leading Through Emotional Intelligence

- Integrating emotional intelligence into leadership practices
- Applying empathy, influence, and collaboration to drive change
- Strengthening communication and relationship management skills

Session 10: Managing Resistance and Sustaining Change

- Identifying sources of resistance and conflict
- Applying emotional intelligence to manage difficult situations
- Sustaining engagement and reinforcing long-term transformation success

