



*Training Course:
Microsoft 365 Identity and Services Track*

*8 - 12 August 2027
Amman (Jordan)*

Training Course: Microsoft 365 Identity and Services Track

Training Course code: IT234716 From: 8 - 12 August 2027 Venue: Amman (Jordan) - Training Course Fees: 4550 € Euro

Introduction

Microsoft 365 tenant and service management, Office 365 management, and Microsoft 365 identity management.

This course covers three central elements of Microsoft 365 enterprise administration - Microsoft 365 tenant and service management, Office 365 management, and Microsoft 365 identity management. In Microsoft 365 tenant and service management, you will examine all the key components that must be planned for when designing your Microsoft 365 tenant. Once this planning phase is complete, you will learn how to configure your Microsoft 365 tenant, including your organizational profile, tenant subscription options, component services, user accounts and licenses, and security groups.

Course Objectives

After completing this course, learners should be able to

- Designing, configuring, and managing your Microsoft 365 tenant
- Office 365 product functionality
- Configuring Office 365
- Managing Office 365 ProPlus deployments
- Planning and implementing identity synchronization
- Implementing application and external access

Target Audience

- This course is designed for individuals aspiring to the Microsoft 365 Enterprise Administrator role
- It is intended for candidates who have completed one of the Microsoft 365 workload administrator certification paths
- The course is suitable for professionals aiming to develop advanced skills in Microsoft 365 enterprise administration
- It is ideal for IT administrators seeking to manage and operate enterprise-level Microsoft 365 environments and services

Course Outlines

Day 1: Microsoft 365 Tenant Design & Planning

Designing Your Microsoft 365 Tenant

Planning Microsoft 365 Experience
Planning Microsoft 365 in On-Premises Infrastructure
Planning Identity and Authentication Solutions
Planning Service Setup
Planning Hybrid Environment
Planning Migration to Office 365

Day 2: Tenant Configuration & Administration

Configuring Microsoft 365 Tenant
Configuring Microsoft 365 Experience
Managing User Accounts and Licenses
Managing Security Groups
Implementing Domain Services
Configuring Microsoft 365 Admin Roles
Managing Tenant Health and Services
Leveraging FastTrack and Partner Services

Day 3: Microsoft 365 Services Overview

Office 365 Overview
Exchange Online Overview
SharePoint Online Overview
Microsoft Teams Overview
Power Platform Overview
Power Apps Overview
Power Automate Overview
Power BI Overview
Power Virtual Agents Overview
Additional Services Overview

Day 4: Client Management, Device & Data Insights

Device Management Overview
Microsoft 365 Client Overview
Configuring Office Client Connectivity
Managing Centralized Office Apps Deployment
Capturing User-Driven Data
Office Telemetry and Workplace Analytics
Managing User-Driven Installations

Day 5: Identity, Synchronization & External Access

Identity Synchronization Overview
Planning Azure AD Connect
Implementing Azure AD Connect
Managing Synchronized Identities
Password Management in Microsoft 365
Application Integration in Azure AD
Azure AD Application Proxy Configuration
External Access Solutions

Implementing Applications in Azure AD

Registration form on the Training Course: Microsoft 365 Identity and Services Track

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