



*Training Course:
Health Care Management & Administration
(MHA)*

*8 - 12 February 2027
Milan (Italy)*

Training Course: Health Care Management & Administration (MHA)

Training Course code: MA234587 From: 8 - 12 February 2027 Venue: Milan (Italy) - Training Course Fees: 5775 € Euro

Introduction

This program, developed by [Global Horizon Training Center](#), is designed to enhance the capabilities of healthcare professionals in medical administration and hospital management. It provides participants with a solid understanding of medical terminology, administrative functions, and the effective management of healthcare operations.

The course focuses on developing leadership, communication, and decision-making skills required to manage healthcare staff, processes, and resources efficiently. It also addresses modern challenges in healthcare delivery, including accessibility, quality of care, and system efficiency, enabling participants to contribute to improved patient outcomes and organizational performance.

Course Objectives

By the end of this program, participants will be able to:

- Understand roles and responsibilities in medication management and administration
- Apply essential knowledge and skills for safe and effective medication practices
- Ensure compliance with healthcare standards and patient safety requirements
- Analyze healthcare delivery systems, including economic and accessibility factors
- Improve communication and coordination among healthcare professionals
- Manage hospital operations, staff, and resources effectively
- Enhance quality control and patient care standards
- Apply best practices in healthcare administration and management

Target Audience

This program is designed for:

- Senior and Executive-Level Hospital Staff
- Department Directors and Heads
- Hospital Board Members
- Healthcare Administrators and Managers
- Professionals involved in hospital operations and healthcare management

Outline

Day 1: Foundations of Hospital Administration

- Challenges in Health and Hospital Administration in the Modern Era
- Overview of Hospital Services Administration
- Administration of Outpatient Services
- Ward and Inpatient Administration
- Operation Theater Management
- Nursing Services Administration

Day 2: Healthcare Systems and Service Delivery

- Hospital vs. Private Practice Management
- Hospital Administration during Emergencies and Disasters
- Reproductive and Child Health Services
- Role of Hospitals in Health Promotion
- Improving Accessibility and Quality of Healthcare Services

Day 3: Operational and Administrative Excellence

- Medical Records and Information Management
- Materials and Supply Chain Management in Hospitals
- Manpower Planning and Workforce Optimization
- Quality Control and Continuous Improvement
- Doctor-Patient Relationship Management
- Legal Aspects and Consumer Protection in Healthcare
- Referral Systems and Coordination of Care

Day 4: Practical Application and Field Exposure

- Field Visits to Public and Private Hospitals Subject to Availability
- Observing Day-to-Day Hospital Operations:
 - Human Resource Management
 - Budgeting and Financial Resource Allocation
 - Reporting and IT Systems Management
- Coordination Among Healthcare Professionals
- Understanding Policy Development and Strategic Decision-Making
- Exposure to JCI-Accredited Hospitals if applicable

Day 5: Workshops, Case Studies, and Best Practices

- Practical Workshop: Applying Concepts to Real Work Scenarios
- Case Studies: Successes and Failures in Healthcare Management
- Best Practices and Latest Trends in Healthcare Administration
- Role of Technology, IT Systems, and Digital Health Solutions
- Key Resources: Recommended Books and References
- Interactive Q&A Session with Hospital Leadership if applicable
- Program Wrap-Up and Action Planning

Registration form on the Training Course: Health Care Management & Administration (MHA)

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

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Payment Method

- ☐ Please find enclosed a cheque made payable to Global Horizon
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3 Oudai street, Aldouki,
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