



*Training Course:
Oracle Billing and Revenue Management BRM*

*29 August - 2 September 2027
Amman (Jordan)*

Training Course: Oracle Billing and Revenue Management BRM

Training Course code: IT234689 From: 29 August - 2 September 2027 Venue: Amman (Jordan) - Training Course Fees: 4550 € Euro

Introduction

Oracle Billing and Revenue Management BRM is an integrated end-to-end enterprise software suite for the communications industry. BRM revenue generation enables you to deliver services with optimal pricing to your customers. With BRM, service plans can be complex, yet you can change them quickly to respond to changing market conditions. BRM customer management tools enable you to continue generating revenue from existing customers by maintaining a positive and proactive relationship. BRM revenue capture enables you to rate service usage with a high level of control and responsiveness. The BRM system is integrated with network authentication, authorization, and accounting.

Course Objectives

- Review overall BRM Solution Architecture and functional footprint of the solution
- Describe pricing concepts and pricing model hierarchy
- Describe how BRM applications manage customers
- Explain account balances in BRM
- Explain offline and online charging processes
- Describe billing in BRM

Target Audience

- Application Developers
- Architect
- Business Analysts
- End Users
- Project Manager
- System Integrator
- Systems Architects
- Technical Consultant

Course Outlines

Day 1: BRM Overview & Communication

- BRM overview and Revenue Management solution
- Key BRM components and features
- BRM applications and their functions
- Service Integration Managers SIMs purpose
- Architecture of key Service Integration Managers

Day 2: Subscriber Management & Pricing

- Customer registration methods

- Account group types
- Creating accounts using Customer Center
- BRM Pricing Model components
- Pricing terminology in BRM
- Basic price plan using Pricing Center

Day 3: Account Balances & Billing

- Multiple balances setup
- Balance groups and billing structure
- Account balance top-ups
- Billing cycle activities
- Item types in billing
- Billing scripts overview
- Delayed billing concepts
- Trial billing purpose and function

Day 4: Payments, Revenue & Architecture

- Payment methods and accounting types
- Managing A/R data via Customer Center
- Payment allocation using Payment Tool
- General Ledger GL integration
- BRM 4-tier architecture
- Rating engines overview
- Service manager architecture

Day 5: Revenue Assurance & Process Flow

- Revenue Assurance solution features
- Suspense management
- Revenue Assurance Manager
- Scenario walkthrough and sample price plans
- BRM process flow analysis

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