



*Training Course:
Project Quality Management*

*18 - 22 January 2027
Cape Town (South Africa)
DoubleTree by Hilton Cape Town - Upper Eastside*

Training Course: Project Quality Management

Training Course code: MA1986 From: 18 - 22 January 2027 Venue: Cape Town (South Africa) - DoubleTree by Hilton Cape Town - Upper Eastside Training Course Fees: 6350 € Euro

Introduction

Welcome to the **Project Quality Management** training program, designed by **Global Horizon Training Center**. This comprehensive program provides participants with the knowledge and practical skills needed to manage and ensure quality throughout the project lifecycle. Focusing on key quality management principles, methodologies, and tools, this training will enhance participants' ability to deliver projects that meet or exceed stakeholder expectations. By the end of the course, participants will have the ability to manage project quality effectively, mitigate risks, and implement continuous improvements to achieve project success.

Objectives

By the end of this training program, participants will be able to:

- Understand the importance of project quality management and its impact on project success
- Learn quality management principles, frameworks, and best practices
- Acquire practical skills to plan, execute, and control quality within a project
- Identify and implement quality assurance and quality control measures
- Develop the ability to analyze and improve project quality using continuous improvement techniques

Target Audience

This program is ideal for:

- Project Managers, Team Leaders, and Project Coordinators
- Professionals involved in managing project quality and delivering successful outcomes
- Quality Assurance Professionals looking to enhance their project management skills
- Anyone responsible for ensuring quality across the project lifecycle and meeting stakeholder expectations

Outline

Day 1: Introduction to Project Quality Management

- Understanding the Importance of Project Quality Management: The role of quality in project success
- Overview of Quality Management Principles and Frameworks: Key concepts and standards in project quality management
- Integrating Quality Management into the Project Management Process: How quality is embedded within the entire project lifecycle

- Establishing Quality Objectives and Success Criteria: Setting clear and measurable goals for project quality

Day 2: Quality Planning and Documentation

- Defining Project Quality Requirements and Standards: Understanding the project's quality needs and expectations
- Creating a Quality Management Plan: Developing a comprehensive strategy for managing quality throughout the project
- Risk-Based Quality Planning: Identifying key quality deliverables and assessing risks to quality
- Developing Quality Checklists and Documentation Templates: Creating tools to monitor and ensure quality during execution

Day 3: Quality Assurance and Control

- Implementing Quality Assurance Activities: Ensuring that the project meets quality standards through audits and inspections
- Conducting Quality Audits and Inspections: Techniques for evaluating project processes and deliverables
- Applying Statistical Quality Control Techniques: Using data analysis tools to monitor quality
- Implementing Change Control Processes: Managing changes to ensure continued adherence to quality standards

Day 4: Continuous Improvement in Project Quality

- Introduction to Continuous Improvement Methodologies: An overview of Six Sigma, Lean, and other approaches to enhancing project quality
- Data Collection and Analysis Techniques for Quality Improvement: Collecting and analyzing data to identify areas for improvement
- Implementing Corrective and Preventive Actions: Developing strategies to address quality issues and prevent future occurrences
- Managing Lessons Learned: Documenting lessons learned and ensuring knowledge transfer for future projects

Day 5: Quality Metrics and Reporting

- Defining Project Quality Metrics and KPIs: Establishing indicators to measure and track project quality
- Establishing a Quality Reporting Framework: Structuring reporting systems to provide insight into project quality performance
- Analyzing and Communicating Project Quality Performance: Reporting results and ensuring stakeholders are informed about quality achievements and challenges
- Managing Vendor and Supplier Relationships for Quality: Quality management considerations in third-party relationships

Registration form on the Training Course: Project Quality Management

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

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