



*Training Course:  
Conducting Workplace Investigations*

*28 June - 2 July 2027  
Bangkok (Thailand)*

## Training Course: Conducting Workplace Investigations

Training Course code: HR234807 From: 28 June - 2 July 2027 Venue: Bangkok (Thailand) - Training Course Fees: 6350 € Euro

### Introduction

Workplace investigations are a critical governance mechanism that supports [organizational integrity](#), [legal compliance](#), and [employee trust](#). When handled properly, investigations protect organizations from legal exposure, reinforce ethical standards, and ensure that policies and procedures are applied consistently and fairly.

This intensive program provides participants with a structured, practical approach to conducting [professional, unbiased, and legally sound workplace investigations](#). Drawing on best practices aligned with Society for Human Resource Management SHRM frameworks, the course combines real-world case studies, legal scenarios, and hands-on exercises.

Participants will develop the skills to [plan, execute, and conclude investigations effectively](#), whether conducted in-person or remotely, while maintaining confidentiality, objectivity, and procedural fairness.

### Program Objectives

By the end of this program, participants will be able to:

- Apply a structured [7-step workplace investigation framework](#)
- Define the role, responsibilities, and competencies of an investigator
- Identify when a formal investigation is required vs. informal resolution
- Conduct professional interviews and gather reliable evidence
- Analyze findings and develop objective, defensible conclusions
- Recommend corrective actions aligned with organizational policies
- Mitigate legal, reputational, and operational risks
- Ensure compliance with workplace regulations and ethical standards

### Target Audience

- HR Managers and HR Professionals
- Employee Relations and Compliance Officers
- Managing Directors and Department Heads
- Legal and Investigations Personnel
- Professionals involved in disciplinary and grievance processes

### Training Outline

#### Day 1: Foundations of Workplace Investigations

- Program overview and expectations
- When to investigate: formal vs. informal approaches
- Identifying inappropriate workplace behaviors
- Introduction to workplace mediation concepts
- Legal and ethical considerations in investigations
- Case discussion: Recognizing investigation triggers

#### Day 2: Investigation Framework and Roles

- Goals and objectives of workplace investigations
- Advantages and limitations of formal investigations
- Role and responsibilities of the investigator
- Core competencies of effective investigators
- Documentation standards and evidence handling
- Practical exercise: Structuring an investigation case

#### Day 3: Investigation Execution - Steps 1 to 3

- Step 1: Determining if an investigation is required
- Step 2: Defining objectives and planning the investigation
- Step 3: Conducting interviews and collecting evidence
- Interview techniques:
  - Question structuring
  - Managing difficult conversations
  - Detecting inconsistencies
- Workshop: Conducting investigation interviews

#### Day 4: Analysis and Decision-Making - Steps 4 to 7

- Step 4: Analyzing and validating collected data
- Step 5: Summarizing findings and drawing conclusions
- Step 6: Developing recommendations
- Step 7: Determining corrective and preventive actions
- Ensuring fairness, objectivity, and compliance
- Case study: End-to-end investigation analysis

#### Day 5: Reporting, Outcomes & Organizational Learning

- Preparing investigation reports
- Communicating findings to stakeholders
- Managing post-investigation actions
- Using investigation outcomes to improve policies and culture
- Risk mitigation and preventive strategies
- Final reflection, assessment, and action planning

## Registration form on the Training Course: Conducting Workplace Investigations

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

### Delegate Information

Full Name (Mr / Ms / Dr / Eng): .....  
Position: .....  
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Personal E-Mail: .....  
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### Company Information

Company Name: .....  
Address: .....  
City / Country: .....

### Person Responsible for Training and Development

Full Name (Mr / Ms / Dr / Eng): .....  
Position: .....  
Telephone / Mobile: .....  
Personal E-Mail: .....  
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### Payment Method

- ☐ Please find enclosed a cheque made payable to Global Horizon
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### Easy Ways To Register

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