



*Training Course:
EFQM Fast Track Assessor Training*

*7 - 11 September 2026
London (UK)*

Training Course: EFQM Fast Track Assessor Training

Training Course code: HR236521 From: 7 - 11 September 2026 Venue: London (UK) - Training Course Fees: 5775 €
Euro

Introduction

Organizational excellence has become a critical requirement for institutions seeking sustainable success, operational efficiency, stakeholder satisfaction, and long-term competitiveness. The [EFQM Model](#) is recognized globally as one of the most comprehensive frameworks for assessing organizational performance and driving continuous improvement. It enables organizations to evaluate their capabilities, identify strengths and opportunities for improvement, and achieve excellence through structured assessment and evidence-based decision-making.

[EFQM Fast Track Assessor Training](#) program provides participants with the knowledge, skills, and practical techniques required to conduct effective assessments using the EFQM Model. The program offers an accelerated pathway for professionals who are involved in organizational excellence, quality management, performance improvement, and assessment activities.

Throughout this intensive five-day program, participants will gain a thorough understanding of the EFQM framework, assessment methodologies, scoring mechanisms, evidence evaluation techniques, site visit preparation, consensus-building processes, and reporting practices. The training combines theoretical knowledge with practical exercises, case studies, and assessment simulations to prepare participants to confidently participate in or lead organizational excellence assessments.

Objectives

By the end of this program, participants will be able to:

- Understand the principles and structure of the EFQM Model.
- Interpret EFQM criteria and organizational excellence requirements.
- Apply EFQM assessment methodologies effectively.
- Conduct evidence-based organizational assessments.
- Evaluate organizational performance against EFQM standards.
- Apply RADAR logic during assessments.
- Analyze strengths and opportunities for improvement.
- Develop effective assessment reports and feedback documents.
- Participate in consensus meetings and scoring discussions.
- Support organizational excellence and continuous improvement initiatives.

Course Methodology

The program utilizes a highly interactive learning approach including:

- Instructor-led presentations
- EFQM assessment simulations
- Practical scoring workshops
- Organizational excellence case studies
- Individual and group exercises
- Consensus-building activities
- Assessment report writing practice
- Interactive discussions and peer learning
- Mock assessment activities

Organizational Impact

Upon completion of this program, organizations will benefit from:

- Enhanced internal assessment capabilities.
- Improved organizational excellence maturity.
- Stronger performance evaluation processes.
- Increased consistency in assessment practices.
- Better identification of improvement opportunities.
- Improved strategic alignment and performance management.
- Greater readiness for external excellence awards and recognition.
- Enhanced culture of continuous improvement.
- More effective deployment of organizational excellence frameworks.
- Stronger stakeholder confidence and organizational performance.

Target Audience

- Organizational Excellence Professionals

- Quality Management Specialists
- Performance Management Professionals
- Internal Assessors and Auditors
- Continuous Improvement Specialists
- Strategy and Planning Professionals
- Excellence Award Coordinators
- Government Excellence Teams
- Business Transformation Professionals
- Managers and Leaders involved in organizational assessment activities

Outlines

Day 1:

Introduction to Organizational Excellence and the EFQM Model

- Evolution of organizational excellence frameworks
- Principles and concepts of organizational excellence
- Overview of the EFQM Model
- Purpose and benefits of EFQM assessments
- Understanding value creation and sustainable performance
- EFQM criteria structure and relationships
- Introduction to organizational maturity concepts
- The role of assessors in excellence evaluations

Day 2:

Understanding EFQM Criteria and RADAR Logic

- Detailed review of EFQM dimensions and criteria
- Understanding Direction, Execution, and Results
- Applying the RADAR framework

- Assessing organizational approaches and deployment
- Evaluating performance results and trends
- Identifying evidence sources
- Measuring organizational effectiveness
- Practical exercises on EFQM criteria interpretation

Day 3:

Assessment Planning and Evidence Evaluation

- Assessment preparation and planning techniques
- Reviewing organizational submissions and documentation
- Evidence collection methodologies
- Interview planning and stakeholder engagement
- Analyzing quantitative and qualitative evidence
- Identifying strengths and opportunities for improvement
- Assessing organizational capabilities and performance
- Practical assessment simulation exercises

Day 4:

Scoring Methodology and Consensus Building

- EFQM scoring principles and methodologies
- Applying scoring guidelines consistently
- Evaluating maturity levels and organizational performance
- Consensus meeting techniques
- Managing differing assessor viewpoints
- Developing evidence-based scoring conclusions
- Ensuring objectivity and assessment integrity
- Practical scoring workshop and group consensus exercise

Day 5:

Reporting, Feedback, and Assessment Simulation

- Preparing professional assessment reports
- Writing strengths and improvement opportunities
- Delivering constructive feedback
- Communicating assessment findings effectively
- Supporting organizational improvement planning
- Best practices for assessor professionalism
- Full organizational assessment simulation
- Final assessment review, lessons learned, and action planning

Registration form on the Training Course: EFQM Fast Track Assessor Training

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

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3 Oudai street, Aldouki,
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