



*Training Course:
Strategic Leadership Development for Operations
Leaders*

*19 - 23 July 2026
Dubai (UAE)*

Training Course: Strategic Leadership Development for Operations Leaders

Training Course code: LS236504 From: 19 - 23 July 2026 Venue: Dubai (UAE) - Training Course Fees: 5200 € Euro

Introduction

In today's highly competitive and rapidly evolving business environment, operations leaders are expected to go beyond managing daily activities and operational efficiency. They are required to think strategically, lead transformational initiatives, optimize resources, drive innovation, and align operational performance with organizational objectives. Effective operational leadership has become a critical factor in ensuring sustainability, resilience, productivity, and long-term organizational success.

Designed by Global Horizon Training Center, this comprehensive 5-day training program equips operations leaders with advanced strategic leadership capabilities necessary to manage complex operational environments, lead high-performing teams, enhance decision-making, and successfully execute organizational strategies. The program focuses on bridging the gap between operational management and strategic leadership by integrating modern leadership methodologies, operational excellence frameworks, performance management systems, and change leadership practices.

Participants will gain practical insights into strategic planning, operational risk management, process optimization, stakeholder engagement, innovation leadership, and organizational transformation while developing the competencies needed to lead operations functions effectively in dynamic and challenging environments.

Objectives

By the end of this training program, participants will be able to:

- Understand the strategic role of operations leadership in organizational success
- Develop leadership capabilities aligned with operational excellence
- Apply strategic thinking and decision-making techniques in operations management
- Enhance operational efficiency and productivity through modern management approaches
- Lead and motivate operational teams effectively
- Improve problem-solving, risk management, and crisis response capabilities
- Align operational goals with corporate strategy and performance objectives
- Manage organizational change and continuous improvement initiatives
- Strengthen communication, collaboration, and stakeholder management skills
- Foster innovation and operational resilience within operational environments

Course Methodology

This program utilizes a highly interactive and practical methodology that includes:

- Expert-led presentations and discussions
- Real-world operational leadership case studies
- Strategic leadership simulations and exercises
- Group workshops and operational problem-solving activities
- Interactive operational planning sessions
- Leadership self-assessment tools
- Team-based discussions and scenario analysis
- Practical applications and action planning exercises

Organizational Impact

Organizations attending this program will benefit from:

- Improved operational leadership effectiveness
- Enhanced alignment between operations and organizational strategy
- Stronger operational decision-making and governance
- Increased operational efficiency and productivity
- Better risk management and operational resilience
- Enhanced leadership succession readiness
- Improved employee engagement and team performance
- Greater adaptability to operational and market changes
- Stronger culture of continuous improvement and innovation

Target Audience

This program is designed for:

- Operations Managers and Supervisors
- Operations Directors and Department Heads

- Plant and Facility Managers
- Logistics and Supply Chain Leaders
- Production and Manufacturing Leaders
- Technical Operations Professionals
- Business Unit Managers
- Team Leaders and Operational Coordinators
- Professionals preparing for operational leadership roles

Outlines

Day 1:

Foundations of Strategic Operations Leadership

- The evolving role of operations leaders in modern organizations
- Strategic leadership vs. operational management
- Leadership competencies for operations excellence
- Building strategic vision and operational alignment
- Understanding organizational strategy and operational contribution
- Leadership styles and their impact on operational performance
- Emotional intelligence and leadership effectiveness
- Building credibility, trust, and influence within operations teams
- Strategic communication for operations leaders
- Leadership self-assessment and personal development planning

Day 2:

Strategic Planning and Operational Excellence

- Strategic planning fundamentals for operations leaders
- Translating organizational strategy into operational objectives
- Key performance indicators KPIs and operational metrics

- Operational performance management systems
- Lean operations and process optimization strategies
- Continuous improvement methodologies
- Operational efficiency and productivity enhancement
- Resource optimization and capacity planning
- Decision-making frameworks for operations leaders
- Managing operational priorities and competing demands

Day 3:

Leading High-Performance Operational Teams

- Building and leading high-performing operations teams
- Workforce engagement and operational accountability
- Coaching and mentoring operational staff
- Delegation and empowerment strategies
- Conflict management and problem resolution
- Cross-functional collaboration and teamwork
- Communication strategies in operational environments
- Managing diversity and multi-generational teams
- Performance feedback and employee development
- Building a culture of operational excellence and ownership

Day 4:

Risk Management, Change Leadership, and Operational Resilience

- Strategic risk management in operations
- Identifying operational risks and vulnerabilities
- Crisis management and operational continuity
- Building operational resilience frameworks

- Leading organizational change initiatives
- Managing resistance to change
- Innovation and adaptability in operations leadership
- Scenario planning and contingency management
- Governance, compliance, and operational controls
- Lessons learned and continuous organizational learning

Day 5:

Innovation, Transformation, and Future Operations Leadership

- Digital transformation and operational leadership
- Data-driven operations management
- Innovation strategies for operational improvement
- Leading sustainable and future-ready operations
- Strategic stakeholder engagement and relationship management
- Operational leadership in complex environments
- Ethical leadership and corporate responsibility
- Developing long-term operational leadership strategies
- Building personal leadership action plans
- Final workshop: Strategic operations leadership simulation and presentations

Registration form on the Training Course: Strategic Leadership Development for Operations Leaders

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

Delegate Information

Full Name (Mr / Ms / Dr / Eng):
 Position:
 Telephone / Mobile:
 Personal E-Mail:
 Official E-Mail:

Company Information

Company Name:
 Address:
 City / Country:

Person Responsible for Training and Development

Full Name (Mr / Ms / Dr / Eng):
 Position:
 Telephone / Mobile:
 Personal E-Mail:
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Payment Method

- Please find enclosed a cheque made payable to Global Horizon
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