



*Training Course:  
Strategic Crisis Management for Port Security &  
Operational Resilience*

*22 June - 3 July 2026  
Madrid (Spain)*

# Training Course: Strategic Crisis Management for Port Security & Operational Resilience

Training Course code: MM236486 From: 22 June - 3 July 2026 Venue: Madrid (Spain) - Training Course Fees: 11150 € Euro

## Introduction

Ports and maritime facilities are critical gateways for global trade, logistics, energy supply, and national security. Due to their strategic importance, ports are increasingly exposed to complex crises and operational threats including security breaches, cyberattacks, cargo incidents, environmental disasters, supply chain disruptions, terrorism, smuggling activities, equipment failures, extreme weather events, and emergency operational shutdowns. Effective crisis management within port operations requires strategic planning, rapid decision-making, coordinated emergency response, and resilient operational frameworks to ensure safety, continuity, and operational stability.

The "Strategic Crisis Management: Planning for Unexpected Challenges in Port Security & Operations" program is designed by Global Horizon Training Center to equip port authorities, maritime professionals, security personnel, and operational leaders with advanced crisis management strategies tailored specifically for port environments. The program focuses on strengthening preparedness, emergency response coordination, operational resilience, maritime security compliance, and business continuity planning within ports and terminal operations.

Through practical case studies, port-related simulations, crisis exercises, and strategic workshops, participants will gain the knowledge and operational capabilities required to effectively manage emergencies and maintain secure and uninterrupted port operations.

## Course Objectives

By the end of this program, participants will be able to:

- Understand strategic crisis management principles within port and maritime environments.
- Identify operational, security, environmental, and logistical risks affecting ports.
- Develop crisis prevention and emergency preparedness plans for port facilities.
- Strengthen incident response and emergency coordination capabilities.
- Apply international maritime security standards and crisis frameworks.
- Enhance communication and stakeholder coordination during port emergencies.
- Develop business continuity and recovery plans for port operations.
- Manage security incidents, cargo emergencies, and operational disruptions effectively.
- Improve decision-making during high-risk and time-sensitive situations.
- Build resilient and adaptive port security and operational systems.

## Course Methodology

This program uses an interactive and operationally focused methodology including:

- Instructor-led presentations and maritime security discussions
- Port crisis case studies and incident analysis
- Emergency response simulations and operational exercises
- Group workshops and scenario planning activities
- Risk assessment and crisis mapping exercises
- Security incident management simulations
- Video analysis of maritime emergencies and port incidents
- Team-based crisis coordination activities
- Practical templates and emergency planning tools

## Organizational Impact

Organizations participating in this program will benefit through:

- Improved port crisis preparedness and operational resilience
- Enhanced emergency response coordination capabilities
- Reduced operational downtime and security vulnerabilities
- Strengthened compliance with maritime security standards
- Better protection of port assets, personnel, and infrastructure
- Increased efficiency in handling emergencies and disruptions
- Improved stakeholder and inter-agency coordination
- Enhanced business continuity and recovery readiness
- Stronger organizational reputation and operational reliability
- Development of proactive security and crisis management culture

## Target Audience

This program is designed for:

- Port Authority Executives and Managers
- Port Security Managers and Officers
- Maritime Operations Managers
- Terminal and Harbor Supervisors
- Emergency Response Teams
- Marine Safety Professionals
- Logistics and Supply Chain Managers
- Coast Guard and Maritime Security Personnel
- Risk Management and Compliance Professionals
- Facility and Infrastructure Managers
- Customs and Border Protection Officials
- Crisis and Business Continuity Teams

## Outlines

#### Day 1: Foundations of Crisis Management in Port Operations

- Introduction to port crisis management concepts
- Understanding modern maritime operational risks
- Types of crises affecting ports and terminals
- Crisis lifecycle in maritime environments
- Strategic importance of port resilience
- Port operational vulnerabilities and critical assets
- International maritime security environment
- Roles and responsibilities during emergencies

#### Day 2: Port Risk Assessment and Threat Analysis

- Conducting port security risk assessments
- Identifying operational and logistical threats
- Cargo-related risks and hazardous materials incidents
- Supply chain disruption analysis
- Assessing infrastructure vulnerabilities
- Cybersecurity risks in smart ports
- Threat intelligence and monitoring systems
- Developing maritime risk registers

#### Day 3: Emergency Preparedness and Crisis Planning

- Designing port emergency response plans
- Crisis preparedness frameworks for ports
- Developing incident escalation procedures
- Establishing emergency command structures
- Resource allocation during emergencies
- Coordination with external agencies and authorities
- Preparedness drills and readiness evaluations
- Integrating crisis management into port strategy

#### Day 4: Port Security Crisis Management

- Managing security breaches and unauthorized access
- Terrorism threats and maritime sabotage risks
- Smuggling and organized crime incidents
- ISPS Code compliance and crisis response
- Access control emergencies and lockdown procedures
- Vessel security incidents
- Port perimeter protection strategies
- Security coordination during major incidents

#### Day 5: Crisis Leadership and Decision-Making in Port Operations

- Leadership during operational disruptions
- Decision-making under pressure
- Managing multi-agency emergency coordination
- Communication and command during crises
- Human factors and stress management
- Team leadership during emergencies
- Ethical and legal considerations
- Operational continuity leadership strategies

#### Day 6: Emergency Response and Incident Coordination

- Incident command systems for ports
- Coordinating firefighting and rescue operations
- Oil spill and environmental emergency response
- Hazardous cargo incident management
- Vessel collision and marine accident response
- Evacuation and emergency shelter procedures
- Medical emergency coordination
- Post-incident stabilization procedures

#### Day 7: Crisis Communication and Stakeholder Management

- Developing crisis communication plans
- Media handling during port emergencies
- Stakeholder coordination and reporting
- Communication with shipping companies and operators
- Internal communication during operational disruptions
- Reputation management during crises
- Social media and public information control
- International coordination and diplomatic communication

#### Day 8: Business Continuity and Operational Recovery

- Business continuity planning for ports
- Recovery planning after operational disruptions
- Maintaining cargo flow during emergencies
- Continuity of logistics and terminal operations
- IT and operational systems recovery
- Infrastructure restoration priorities
- Financial and operational impact mitigation

- Building long-term operational resilience

#### Day 9: Advanced Crisis Scenarios and Simulations

- Cyberattack simulation on port systems
- Major cargo incident response exercises
- Multi-agency maritime emergency scenarios
- Supply chain disruption simulations
- Environmental disaster response exercises
- Crisis coordination workshops
- Evaluating response effectiveness
- Lessons learned and corrective actions

#### Day 10: Strategic Resilience and Future Readiness

- Building resilient port operations
- Emerging threats in maritime security
- Smart ports and digital crisis risks
- Continuous improvement in crisis management
- Integrating resilience into port governance
- International best practices in maritime crisis management
- Final strategic crisis management workshop
- Action plan development and program review
- Final assessment and key takeaways

## Registration form on the Training Course: Strategic Crisis Management for Port Security & Operational Resilience

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

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