



*Training Course:
Quality Gap Analysis*

*15 - 19 June 2026
Kuala Lumpur (Malaysia)*

Training Course: Quality Gap Analysis

Training Course code: MA236485 From: 15 - 19 June 2026 Venue: Kuala Lumpur (Malaysia) - Training Course Fees: 5775
€ Euro

Introduction

In today's competitive and compliance-driven environment, organizations must continuously evaluate and enhance their quality systems to meet international standards and stakeholder expectations. Quality Gap Analysis is a critical methodology that enables organizations to assess the difference between current performance and desired quality benchmarks, identifying areas for improvement and ensuring alignment with best practices.

This training program, designed by [Global Horizon Training Center](#), provides participants with a comprehensive understanding of quality gap analysis frameworks, tools, and methodologies. It equips professionals with the capability to systematically evaluate processes, identify deficiencies, and implement corrective strategies to achieve operational excellence and compliance with global standards such as ISO frameworks.

Objectives

By the end of this training program, participants will be able to:

- Understand the concept and importance of Quality Gap Analysis in organizational performance.
- Identify gaps between current practices and international quality standards.
- Apply structured methodologies to conduct effective gap analysis.
- Utilize tools and techniques for data collection, assessment, and reporting.
- Develop actionable improvement plans to close identified gaps.
- Align quality practices with organizational strategy and compliance requirements.

Course Methodology

This program adopts a highly interactive and practical approach, including:

- Instructor-led presentations
- Real-world case studies and benchmarking examples
- Group discussions and workshops
- Gap analysis simulations and exercises
- Practical tools and templates for immediate application

Organizational Impact

- Improved compliance with international quality standards e.g., ISO.
- Enhanced operational efficiency and process optimization.
- Stronger internal audit and quality assurance capabilities.
- Better decision-making based on structured assessments.
- Continuous improvement culture across the organization.

Target Audience

This program is designed for:

- Quality Managers and Quality Assurance Professionals
- Internal Auditors and Compliance Officers
- Process Improvement Specialists
- Operations and Project Managers
- Consultants and professionals involved in quality systems

Outlines

Day 1: Fundamentals of Quality Management & Gap Analysis

- Introduction to Quality Management Systems QMS
- Key quality concepts and principles
- Overview of international standards ISO 9001 and others
- Understanding Gap Analysis: definitions, purpose, and scope
- Types of gaps: compliance, performance, process
- The role of gap analysis in continuous improvement

Day 2: Gap Analysis Frameworks and Methodologies

- Structured approaches to gap analysis
- Defining current state vs. desired state

- Identifying benchmarks and standards
- Tools for conducting gap analysis checklists, matrices, SWOT
- Data collection techniques and validation
- Risk-based thinking in gap assessment

Day 3: Conducting Effective Gap Analysis

- Step-by-step gap analysis process
- Process mapping and workflow evaluation
- Identifying root causes of gaps
- Prioritizing gaps based on impact and risk
- Documentation and reporting techniques
- Practical workshop: conducting a sample gap analysis

Day 4: Developing Improvement and Action Plans

- Translating gaps into actionable plans
- Setting SMART corrective actions
- Resource planning and responsibility allocation
- Monitoring and tracking progress
- Integration with internal audit and quality systems
- Case study: successful gap closure strategies

Day 5: Implementation, Monitoring, and Continuous Improvement

- Implementing improvement initiatives
- Key Performance Indicators KPIs for quality improvement
- Continuous improvement models PDCA Cycle, Kaizen
- Preparing for external audits and certifications
- Final workshop: full gap analysis project simulation
- Assessment and feedback

Registration form on the Training Course: Quality Gap Analysis

Training Course code: MA236485 From: 15 - 19 June 2026 Venue: Kuala Lumpur (Malaysia) - Training Course
Fees: 5775 € Euro

Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

Delegate Information

Full Name (Mr / Ms / Dr / Eng):
 Position:
 Telephone / Mobile:
 Personal E-Mail:
 Official E-Mail:

Company Information

Company Name:
 Address:
 City / Country:

Person Responsible for Training and Development

Full Name (Mr / Ms / Dr / Eng):
 Position:
 Telephone / Mobile:
 Personal E-Mail:
 Official E-Mail:

Payment Method

- Please find enclosed a cheque made payable to Global Horizon
- Please invoice me
- Please invoice my company

Easy Ways To Register

Telephone:
+201095004484 to
provisionally reserve your
place.

Fax your completed
registration
form to: +20233379764

E-mail to us :
info@gh4t.com
or training@gh4t.com

Complete & return the
booking form with cheque
to: Global Horizon
3 Oudai street, Aldouki,
Giza, Giza Governorate,
Egypt.