



*Training Course:
Facility Management Professional*

*19 - 30 October 2026
Milan (Italy)*

Training Course: Facility Management Professional

Training Course code: MA236431 From: 19 - 30 October 2026 Venue: Milan (Italy) - Training Course Fees: 9450 € Euro

Introduction

Facility Management FM is a critical discipline that ensures the optimal functionality of the built environment by integrating people, processes, place, and technology. This 10-day training program, designed by Global Horizon Training Center, provides a comprehensive exploration of the principles, tools, and advanced strategies required to manage facilities effectively and sustainably.

The program equips participants with the knowledge and competencies needed to optimize facility operations, maintain safe and efficient work environments, and align facility management practices with broader organizational objectives. Participants will explore modern facility planning approaches, maintenance strategies, financial management techniques, sustainability practices, and digital technologies transforming the FM sector.

Through interactive sessions, case studies, and practical exercises, participants will strengthen their ability to manage complex facility environments, enhance operational efficiency, reduce costs, and improve occupant experience. The program ultimately aims to develop strategic facility leaders capable of driving operational excellence and long-term organizational value through effective facility management.

Objectives

By the end of this training program, participants will be able to:

- Understand the fundamentals and evolving role of facility management within modern organizations.
- Apply strategic planning methodologies to facility operations and infrastructure management.
- Develop sustainable, safe, and effective maintenance strategies for facility assets.
- Utilize performance measurement tools and KPIs to evaluate facility performance.
- Improve space utilization, workplace efficiency, and occupant satisfaction.
- Implement cost control, budgeting, and procurement strategies for facility operations.
- Apply risk management and emergency preparedness strategies within facility environments.
- Integrate sustainability and energy management practices into facility operations.
- Utilize digital technologies and smart building systems in modern facility management.
- Strengthen stakeholder communication and strategic decision-making capabilities.

Target Audience

This program is designed for:

- Facility Management professionals in mid-level roles
- Building and property management professionals
- Technical staff seeking to expand their facility management capabilities
- Operations and infrastructure professionals responsible for facility services
- Individuals with 3-7 years of experience in facility management, operations, engineering, or building services
- Engineers and supervisors preparing for leadership roles in facility management

Course Outline

Day 1: Introduction to Facility Management & Strategic Importance

- Definition, scope, and evolution of facility management
- The strategic role of FM in organizational success
- Core responsibilities of modern facility managers
- Overview of facility services and operational functions
- Global best practices in facility management

Day 2: Organizational Structure & Governance in FM

- Facility management governance models
- Roles and responsibilities within FM departments
- Policy development and operational standards
- Legal and regulatory frameworks affecting facilities
- Compliance management and auditing processes

Day 3: Strategic Facility Planning

- Principles of long-term facility planning
- Aligning facilities with business strategy
- Infrastructure planning and capital investment planning

- Managing facility expansion and restructuring
- Case studies in strategic facility planning

Day 4: Space Planning & Workplace Optimization

- Space utilization strategies and metrics
- Workplace design for productivity and collaboration
- Flexible and hybrid workplace models
- Managing relocations and workspace transformations
- Tools for space management and analysis

Day 5: Maintenance Management & Asset Lifecycle

- Types of maintenance: preventive, predictive, and reactive
- Asset lifecycle management principles
- Maintenance scheduling and planning systems
- Reliability-centered maintenance practices
- Asset performance monitoring techniques

Day 6: Facility Operations & Service Management

- Managing facility operations and service delivery
- Vendor management and contractor coordination
- Service level agreements SLAs and performance standards
- Operational risk management in facility services
- Continuous improvement in facility operations

Day 7: Financial Management in Facility Operations

- Budgeting and financial planning for facility operations
- Cost control and cost optimization strategies
- Procurement and supplier management

- Financial analysis of facility projects
- Capital expenditure vs operational expenditure strategies

Day 8: Risk Management & Emergency Preparedness

- Risk identification in facility environments
- Risk assessment and mitigation strategies
- Business continuity planning for facilities
- Emergency response planning and crisis management
- Disaster recovery planning for critical infrastructure

Day 9: Sustainability & Energy Management

- Sustainable facility management practices
- Green building standards and certifications
- Energy management systems and monitoring
- Waste management and environmental responsibility
- Implementing sustainability initiatives in facilities

Day 10: Smart Facilities & Future Trends in FM

- Smart buildings and digital transformation in FM
- Building Management Systems BMS and IoT integration
- Data-driven facility management and analytics
- Stakeholder engagement and organizational alignment
- Final group project: Developing a Strategic Facility Improvement Plan

Registration form on the Training Course: Facility Management Professional

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

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Full Name (Mr / Ms / Dr / Eng):
 Position:
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Company Name:
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Person Responsible for Training and Development

Full Name (Mr / Ms / Dr / Eng):
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Payment Method

- Please find enclosed a cheque made payable to Global Horizon
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