



*Training Course:
Billing and Revenue Management Convergent
Charging Solution: Functional Overview*

*2 - 6 November 2026
Kuala Lumpur (Malaysia)*

Training Course: Billing and Revenue Management Convergent Charging Solution: Functional Overview

Training Course code: IT234900 From: 2 - 6 November 2026 Venue: Kuala Lumpur (Malaysia) - Training Course Fees: 6300 € Euro

Introduction

This Billing and Revenue Management Convergent Charging Solution: Functional Overview Ed 1 training is designed for implementation teams who want to develop a broad understanding of Billing and Revenue Management Convergent Charging capabilities. Dive into the BRM Solution architecture, while getting a functional overview of the different components.

Participants in this training program will learn to:

- Create and manage customer accounts.
- Create pricing plans and online and offline charging scenarios.
- Bill customers and manage payments.
- Perform revenue analysis.
- Explain revenue analysis methods.
- Describe Accounts Receivable actions in BRM.

Target Audience

This course is intended for:

- Analyst
- Developer
- End User
- Implementer
- Manager
- System Integrator

Training Objectives

- Review the overall BRM Solution Architecture and functional footprint of the solution
- Describe pricing concepts and pricing model hierarchy
- Describe how BRM applications manage customers
- Explain account balances in BRM
- Explain offline and online charging processes
- Describe billing in BRM

Training Outlines

Day 1: BRM CCS Overview & Pricing Fundamentals

Overview of Oracle Communications BRM Convergent Charging Solution
Use Case Scenario
Introduction to Pricing Concepts

Pricing Components and Hierarchy
Overview of Pricing Design Center

Day 2: Customer & Subscription Management

Registering Customers
Account Groups
Subscription Features in BRM Convergent Charging
Managing Customer Accounts
Account Balances
Account Balance Top-ups

Day 3: Charging & Usage Monetization

Introduction to Charging Workflow
Elastic Charging Engine ECE Features
Monetizing Service Usage
Mediating Service Usage
Introduction to Mediation
Policy Management Overview

Day 4: Billing Process & Revenue Cycle

BRM Billing Concepts
Accounting Cycle and Billing Cycle
BRM Billing Options
Key Billing Processes
Introduction to Accounts Receivable

Day 5: Payments & Revenue Management

Accounts Receivable Actions Overview
Payment Processing
Payment Allocation
Revenue Assurance Concepts
Suspense Management
Oracle Communications Analytics Overview

Registration form on the Training Course: Billing and Revenue Management Convergent Charging Solution: Functional Overview

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