



*Training Course:  
Billing and Revenue Management Convergent  
Charging Solution: Functional Overview*

*21 - 25 December 2026  
Madrid (Spain)*

## Training Course: Billing and Revenue Management Convergent Charging Solution: Functional Overview

Training Course code: IT234900 From: 21 - 25 December 2026 Venue: Madrid (Spain) - Training Course Fees: 6300 € Euro

### Introduction

This Billing and Revenue Management Convergent Charging Solution: Functional Overview Ed 1 training is designed for implementation teams who want to develop a broad understanding of Billing and Revenue Management Convergent Charging capabilities. Dive into the BRM Solution architecture, while getting a functional overview of the different components.

Participants in this training program will learn to:

- Create and manage customer accounts.
- Create pricing plans and online and offline charging scenarios.
- Bill customers and manage payments.
- Perform revenue analysis.
- Explain revenue analysis methods.
- Describe Accounts Receivable actions in BRM.

### Target Audience

This course is intended for:

- Analyst
- Developer
- End User
- Implementer
- Manager
- System Integrator

### Training Objectives

- Review the overall BRM Solution Architecture and functional footprint of the solution
- Describe pricing concepts and pricing model hierarchy
- Describe how BRM applications manage customers
- Explain account balances in BRM
- Explain offline and online charging processes
- Describe billing in BRM

### Training Outlines

#### Day 1: BRM CCS Overview & Pricing Fundamentals

Overview of Oracle Communications BRM Convergent Charging Solution  
Use Case Scenario  
Introduction to Pricing Concepts

Pricing Components and Hierarchy  
Overview of Pricing Design Center

## Day 2: Customer & Subscription Management

Registering Customers  
Account Groups  
Subscription Features in BRM Convergent Charging  
Managing Customer Accounts  
Account Balances  
Account Balance Top-ups

## Day 3: Charging & Usage Monetization

Introduction to Charging Workflow  
Elastic Charging Engine ECE Features  
Monetizing Service Usage  
Mediating Service Usage  
Introduction to Mediation  
Policy Management Overview

## Day 4: Billing Process & Revenue Cycle

BRM Billing Concepts  
Accounting Cycle and Billing Cycle  
BRM Billing Options  
Key Billing Processes  
Introduction to Accounts Receivable

## Day 5: Payments & Revenue Management

Accounts Receivable Actions Overview  
Payment Processing  
Payment Allocation  
Revenue Assurance Concepts  
Suspense Management  
Oracle Communications Analytics Overview

## Registration form on the Training Course: Billing and Revenue Management Convergent Charging Solution: Functional Overview

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