



*Training Course:  
Advanced IT Management for Network and  
Operations*

*8 - 12 November 2026  
Dubai (UAE)*

## Training Course: Advanced IT Management for Network and Operations

Training Course code: IT234997 From: 8 - 12 November 2026 Venue: Dubai (UAE) - Training Course Fees: 5390 € Euro

### Introduction

IT management is critical in the modern business world. Effective IT management ensures that the organization's technology infrastructure is optimized, secure, and aligned with business goals. This five-day training program covers the essentials of IT management with a focus on the Director of Network and Operations Department.

### Objectives

The objectives of this training program are to:

- Provide a deep understanding of the role and importance of IT management in Network and Operations Department
- Introduce advanced concepts and best practices for managing IT resources in Network and Operations Department
- Provide practical tools and techniques for effective IT management in Network and Operations Department
- Equip participants with the knowledge and skills to effectively manage IT resources in their organizations

### Target Audience

- Directors of Network and Operations Departments
- IT managers
- IT team leaders
- Professionals responsible for managing IT resources in Network and Operations departments
- Individuals interested in pursuing a career in IT management within Network and Operations
- Professionals seeking to strengthen their leadership and operational IT management skills

### Outlines

Day 1: Overview of IT Management for Network and Operations Department

- IT management in Network and Operations Department
- The role of IT management in Network and Operations Department
- IT management frameworks and standards for Network and Operations Department

- IT governance and compliance in Network and Operations Department

#### Day 2: Managing IT Projects for Network and Operations Department

- Advanced IT project management principles and methodologies for Network and Operations Department
- Defining project scope, schedule, and budget in Network and Operations Department
- Risk management in IT projects for Network and Operations Department
- Effective communication and stakeholder management in Network and Operations Department

#### Day 3: IT Service Management for Network and Operations Department

- IT service management principles and frameworks for Network and Operations Department
- Advanced IT service delivery and support for Network and Operations Department
- Incident and problem management in Network and Operations Department
- Service level management in Network and Operations Department

#### Day 4: IT Security Management for Network and Operations Department

- Advanced information security management principles and frameworks for Network and Operations Department
- Threats and vulnerabilities in IT systems in Network and Operations Department
- Risk assessment and management in Network and Operations Department
- Security controls and countermeasures in Network and Operations Department

#### Day 5: IT Operations Management for Network and Operations Department

- IT operations management principles and frameworks for Network and Operations Department
- IT infrastructure management in Network and Operations Department
- IT asset management in Network and Operations Department
- Monitoring and performance management in Network and Operations Department

## Registration form on the Training Course: Advanced IT Management for Network and Operations

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

### Delegate Information

Full Name (Mr / Ms / Dr / Eng): .....  
 Position: .....  
 Telephone / Mobile: .....  
 Personal E-Mail: .....  
 Official E-Mail: .....

### Company Information

Company Name: .....  
 Address: .....  
 City / Country: .....

### Person Responsible for Training and Development

Full Name (Mr / Ms / Dr / Eng): .....  
 Position: .....  
 Telephone / Mobile: .....  
 Personal E-Mail: .....  
 Official E-Mail: .....

### Payment Method

- Please find enclosed a cheque made payable to Global Horizon
- Please invoice me
- Please invoice my company

### Easy Ways To Register

Telephone:  
+201095004484 to  
provisionally reserve your  
place.

Fax your completed  
registration  
form to: +20233379764

E-mail to us :  
info@gh4t.com  
or training@gh4t.com

Complete & return the  
booking form with cheque  
to: Global Horizon  
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Giza, Giza Governorate,  
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