



*Training Course:  
Scrum Master*

*16 - 20 November 2026  
Milan (Italy)*

## Training Course: Scrum Master

Training Course code: LS235322 From: 16 - 20 November 2026 Venue: Milan (Italy) - Training Course Fees: 5775 € Euro

### Introduction

Welcome to the Scrum Master Training Program! In today's rapidly evolving business landscape, organizations are increasingly turning to Agile methodologies like Scrum to deliver value to customers efficiently and effectively. The role of the Scrum Master is crucial in enabling teams to embrace Agile principles, navigate complexities, and achieve their highest potential. This intensive 5-day training program is designed to equip aspiring and practicing Scrum Masters with the knowledge, skills, and tools necessary to excel in their roles and drive successful Agile transformations within their organizations.

### Objectives

- Gain a deep understanding of Agile principles and values, and how they apply to the Scrum framework.
- Learn the roles, responsibilities, and dynamics of Scrum teams, including the Scrum Master, Product Owner, and Development Team.
- Develop facilitation, coaching, and mentoring skills essential for guiding Scrum teams through their journey.
- Master Agile planning and estimation techniques to effectively manage backlogs, conduct sprint planning, and set realistic goals.
- Learn how to monitor team progress, identify and remove impediments, and foster a culture of continuous improvement.
- Explore advanced topics such as scaling Scrum, Agile organizational culture, and strategies for promoting self-organization.
- Create a roadmap for continuous improvement and establish communities of practice to support ongoing learning and growth.

### Target Audience

This training program is ideal for:

- Aspiring Scrum Masters looking to transition into the role and build a strong foundation in Agile and Scrum principles.
- Practicing Scrum Masters seeking to enhance their skills, deepen their knowledge, and stay up-to-date with the latest industry practices.
- Agile Coaches, Project Managers, Team Leads, and anyone involved in Agile transformations or working within Agile environments who want to understand the Scrum Master role and its impact on team success.

## Outline

### Day 1:

#### Introduction to Scrum and Agile Principles

- Overview of Agile principles and values.
- Introduction to the Scrum framework.
- Roles and responsibilities in Scrum.
- Scrum events and artifacts.
- Interactive exercises and simulations.

### Day 2:

#### Facilitation Skills and Servant Leadership

- The role of the Scrum Master as a servant leader.
- Effective facilitation techniques for Scrum events.
- Conflict resolution strategies.
- Coaching and mentoring techniques.
- Role-playing scenarios.

### Day 3:

#### Agile Planning and Estimation

- Understanding user stories and backlog refinement.
- Estimation techniques: Planning Poker, Relative Estimation.
- Creating and maintaining the Product Backlog.
- Sprint Planning.
- Practical exercises on backlog grooming and sprint planning.

### Day 4:

#### Monitoring Progress and Adaptation

- Monitoring Sprint progress: Daily Standup meetings.
- Burndown charts and Sprint tracking.
- Identifying and addressing impediments.
- Sprint Reviews and Sprint Retrospectives.
- Analyzing metrics for continuous improvement.

#### Day 5:

##### Advanced Topics and Continuous Improvement

- Scaling Scrum: Introduction to frameworks.
- Agile organizational culture.
- Strategies for promoting self-organization.
- Creating a roadmap for continuous improvement.
- Establishing communities of practice.

## Registration form on the Training Course: Scrum Master

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

### Delegate Information

Full Name (Mr / Ms / Dr / Eng): .....  
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### Company Information

Company Name: .....  
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### Person Responsible for Training and Development

Full Name (Mr / Ms / Dr / Eng): .....  
 Position: .....  
 Telephone / Mobile: .....  
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### Payment Method

- Please find enclosed a cheque made payable to Global Horizon
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