



*Training Course:
Essential Supervisory Skills*

*14 - 18 September 2026
Cape Town (South Africa)
DoubleTree by Hilton Cape Town - Upper Eastside*

Training Course: Essential Supervisory Skills

Training Course code: PC9332 From: 14 - 18 September 2026 Venue: Cape Town (South Africa) - DoubleTree by Hilton Cape Town - Upper Eastside Training Course Fees: 6350 € Euro

Introduction

This Leadership training course will benefit anyone in a **managerial** or **supervisory** position. It will provide you with the relevant skills and tools you need to be a professional and effective leader as well as increase your confidence and knowledge.

By using a blend of theory and practice, this course is designed to increase your confidence in the field of leadership and supervision and to provide you with the essential knowledge and toolkit of skills to work with confidence in this challenging, but very rewarding area.

Course Objectives

By the end of this leadership training course you will understand:

- The roles and responsibilities of an effective Supervisor and Team Leader
- how to lead your team to success by being given an insight into recognized Leadership styles
- how to apply a variety of Communication Styles when dealing with a range of differing personalities
- how to Motivate teams and individuals and how to drive their performance to deliver outstanding results
- how to develop the people within your team by delivering Feedback effectively and by setting them SMART Objectives
- recognized tools and techniques used to understand Behaviours and handle any Conflict that may emerge amongst members of your team
- how to drive the productivity of your team by applying effective Delegation and Time Management techniques

Target audience

This Essential Leadership Skills For Managers Course is suitable for anyone who manages, leads or supervises in any environment, or those who have recently taken up a managerial position but have not received any previous training. If you are looking to develop your skills, confidence, knowledge, and understanding of how to inspire your team to deliver outstanding results and to be recognized as being an effective leader and role model to others, then this course will fully meet your objectives and expectations.

Course Outlines

- Defining the role of the Manager, Supervisor and Team Leader

- Understanding the skills, attributes, and qualities of an Effective Leader
- Establishing your credibility and authority as a Supervisor/Team Leader
- Acquiring a range of Leadership Styles to suit different situations
- Motivating your people towards success
- Handling difficult people and difficult situations - Conflict Management
- Managing workloads through effective Delegation
- Organizing yourself and others through effective Time Management
- Communicating effectively with a range of personalities
- Acquiring the essential skill of delivering Feedback effectively
- Managing difficult personalities and Behaviours within your team
- Coaching individuals and conducting one to one Meetings
- Managing the performance of your people and setting SMART objectives
- Getting the most from your Team Meetings

Registration form on the Training Course: Essential Supervisory Skills

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

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Person Responsible for Training and Development

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Payment Method

- Please find enclosed a cheque made payable to Global Horizon
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