



*Training Course:
Alarm and CCTV Operator*

*29 June - 3 July 2026
Madrid (Spain)*

Training Course: Alarm and CCTV Operator

Training Course code: MI235346 From: 29 June - 3 July 2026 Venue: Madrid (Spain) - Training Course Fees: 6300 € Euro

Introduction

In today's security-conscious world, alarm and CCTV systems play a vital role in protecting property and ensuring safety. This comprehensive 5-day training program equips individuals with the necessary knowledge and skills to effectively operate these critical systems. Whether you're a security professional, building manager, or homeowner with an advanced security setup, this program will empower you to contribute to a secure environment.

Objectives

- Understand the importance and functionalities of alarm and CCTV systems.
- Identify the different types and components of each system.
- Gain proficiency in operating alarm control panels, programming functions, and responding to activations.
- Learn how to navigate CCTV system interfaces, manage cameras, and search recorded footage.
- Explore advanced features like system integration, mobile app access, and environmental monitoring.
- Develop best practices for operating alarm and CCTV systems effectively.

Target Audience

This program is designed for a diverse audience, including:

- Security personnel: Security guards, central station operators, and security system technicians seeking to enhance their skills in monitoring and responding to alarms and CCTV footage.
- Building managers: Property managers and facility supervisors responsible for the security of buildings and their occupants.
- Homeowners: Individuals with advanced home security systems who want to learn how to get the most out of their investment and operate the systems confidently.

Training Program Outline

Day 1:

- Introduction to Alarm and CCTV Systems:
 - Course overview and introductions
 - Importance of alarms and CCTV in security systems

- Types of alarm and CCTV systems wired, wireless, analog, IP
- Components of alarm and CCTV systems control panels, sensors, cameras, recorders
- Basic CCTV camera technology resolution, frame rate, lens types
- Common alarm system sensors motion detectors, door contacts, glass break detectors
- Understanding alarm zones and layouts

Day 2:

- Alarm System Operation:
 - Control panel operation arming, disarming, user codes, bypass functions
 - Programming the alarm system adding/removing users, setting zones, entry/exit delays
 - Understanding different alarm types burglary, fire, medical
 - Responding to alarm activations verifying triggers, contacting authorities
- CCTV System Operation:
 - Using the CCTV system interface live view, playback recordings, searching footage
 - Camera management PTZ control, zoom, presets
 - Exporting and saving video clips
 - Basic CCTV system configuration changing camera settings, managing storage

Day 3:

- Integration and Advanced Features Theory:
 - Integration of alarm and CCTV systems viewing alarms on CCTV, triggering alarms on motion detection
 - Mobile app access for remote monitoring
 - Advanced alarm features stay/away modes, voice dialers, environmental monitoring
 - Advanced CCTV features motion detection recording, facial recognition, analytics

Day 4:

- Best Practices:
 - Discussion on best practices for operating alarm and CCTV systems effectively
 - Scenario-based training for responding to various alarm triggers and identifying suspicious activity on camera using case studies or video examples

Day 5:

- Review and Assessment:
 - Review of key concepts covered throughout the program
 - Open forum for questions and discussion
 - Written assessment to test knowledge and understanding

Registration form on the Training Course: Alarm and CCTV Operator

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