



*Training Course:  
AI-Powered Marketing: Revolutionizing  
Customer Engagement*

*19 - 23 October 2026  
London (UK)*

# Training Course: AI-Powered Marketing: Revolutionizing Customer Engagement

Training Course code: SM235704 From: 19 - 23 October 2026 Venue: London (UK) - Training Course Fees: 5775 € Euro

## Introduction

Artificial Intelligence AI is transforming marketing by enabling organizations to understand customers at a deeper level, automate engagement, and deliver highly personalized experiences at scale. From predictive analytics to intelligent content creation and customer journey optimization, AI empowers businesses to enhance efficiency, improve targeting, and drive measurable growth.

This program, designed by Global Horizon Training Center, equips participants with the strategic understanding and practical skills to leverage AI tools and technologies in modern marketing, revolutionizing customer engagement and business performance.

## Course Objectives

By the end of this program, participants will be able to:

- Understand the role of AI in modern marketing ecosystems
- Apply AI tools for customer segmentation and targeting
- Use predictive analytics for decision-making
- Implement AI-driven content creation and personalization
- Optimize customer journeys using automation
- Analyze marketing performance using AI insights
- Integrate AI into marketing strategies
- Enhance customer engagement and conversion rates

## Target Audience

This program is designed for:

- Marketing Professionals and Managers
- Digital Marketing Specialists
- Sales and Business Development Teams
- Customer Experience CX Professionals
- Entrepreneurs and Business Owners
- Professionals interested in AI-driven marketing

## Outline

#### Day 1: Introduction to AI in Marketing

- Overview of AI technologies in marketing
- Machine learning and data-driven marketing
- AI applications in customer engagement
- Marketing automation fundamentals
- Ethical considerations in AI

#### Day 2: Customer Data, Segmentation, and Personalization

- Data collection and management
- AI-driven customer segmentation
- Personalization strategies
- Behavioral targeting
- Customer journey mapping

#### Day 3: AI Tools for Content and Campaigns

- AI-powered content creation text, visuals
- Chatbots and conversational marketing
- Email marketing automation
- Social media automation tools
- Campaign optimization

#### Day 4: Predictive Analytics and Performance Optimization

- Predictive modeling and forecasting
- Customer lifetime value CLV analysis
- A/B testing with AI
- Marketing performance metrics
- Data-driven decision-making

#### Day 5: Strategy, Integration, and Future Trends

- Building AI-driven marketing strategies
- Integration with CRM and business systems
- Emerging trends in AI marketing
- Digital transformation roadmap
- Case studies and real-world applications

## Registration form on the Training Course: AI-Powered Marketing: Revolutionizing Customer Engagement

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

### Delegate Information

Full Name (Mr / Ms / Dr / Eng): .....  
 Position: .....  
 Telephone / Mobile: .....  
 Personal E-Mail: .....  
 Official E-Mail: .....

### Company Information

Company Name: .....  
 Address: .....  
 City / Country: .....

### Person Responsible for Training and Development

Full Name (Mr / Ms / Dr / Eng): .....  
 Position: .....  
 Telephone / Mobile: .....  
 Personal E-Mail: .....  
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### Payment Method

- Please find enclosed a cheque made payable to Global Horizon
- Please invoice me
- Please invoice my company

### Easy Ways To Register

Telephone:  
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