



*Training Course:  
Human Resource Management*

*7 - 11 December 2026  
Kigali (Rwanda)*

## Training Course: Human Resource Management

Training Course code: HR234804 From: 7 - 11 December 2026 Venue: Kigali (Rwanda) - Training Course Fees: 6350 € Euro

### Introduction

In today's competitive and rapidly evolving business environment, **Human Resource Management HRM** plays a central role in driving organizational performance, talent development, and long-term sustainability. Modern HR professionals are expected not only to manage administrative processes but also to contribute strategically by aligning workforce capabilities with business objectives.

This comprehensive training program provides participants with a **solid foundation in HRM concepts, practices, and procedures**, while also introducing advanced tools for performance management, employee relations, and strategic workforce planning. The program focuses on building the competencies required to **enhance employee performance, ensure compliance, and support organizational growth**.

Participants will gain practical knowledge on how to manage the full employee lifecycle—from recruitment and selection to development, performance management, and retention—while understanding how HR contributes to competitive advantage.

### Program Objectives

By the end of this program, participants will be able to:

- Understand the **role and responsibilities** of HR professionals
- Apply effective **recruitment, selection, and staffing strategies**
- Align HR practices with **organizational strategy and business objectives**
- Enhance employee performance through structured **performance management systems**
- Identify legal, regulatory, and compliance requirements in HR
- Manage employee relations and workplace conflicts effectively
- Design and implement **training and development initiatives**
- Apply HR metrics, including the HR Scorecard
- Make HR decisions based on **data and evidence rather than assumptions**

### Target Audience

- HR Officers and HR Assistants
- Recruitment and Talent Acquisition Specialists
- Compensation and Benefits Analysts
- Employee Relations Professionals
- Training and Development Managers
- Professionals entering or transitioning into HR roles
- Line Managers with HR responsibilities

## Training Outline

### Day 1: Foundations of HRM and Strategic Context

- Introduction to Human Resource Management
- HRM cycle and core functions
- HR's role in business performance and strategy
- Strategic business planning and HR alignment
- Corporate Social Responsibility CSR and HR
- Human Capital Management concepts
- Workforce planning and forecasting techniques
- Recruitment strategies and external sourcing
- Practical exercise: Workforce planning scenario

### Day 2: Recruitment, Selection & Organizational Development

- Employee selection processes and best practices
- Pre-employment assessments and evaluation tools
- Compensation fundamentals and employment agreements
- Introduction to HR analytics and metrics
- Change management principles in HR
- Employee relations and HR-line management collaboration
- Competency frameworks and talent development
- Succession planning strategies
- Workshop: Designing a recruitment and selection plan

### Day 3: Training, Development & Performance Management

- Training and development frameworks
- Training needs analysis and competency assessment
- Designing effective training programs
- Evaluating training effectiveness
- Performance management systems and appraisal methods
- Career planning and employee development
- Retention strategies and employee lifecycle management
- Case study: Improving workforce performance

### Day 4: Employee Relations & HR Measurement Tools

- Workplace relations and organizational culture
- Conflict types and resolution strategies
- Employee engagement and communication
- Introduction to Key Performance Indicators KPIs in HR
- Using the HR Scorecard
- HR strategy mapping and performance tracking
- Designing HR dashboards and reporting tools
- Practical exercise: Building an HR scorecard

### Day 5: Future Trends and Strategic HR Development

- Emerging trends in Human Resource Management
- Global HR practices and workforce dynamics
- Leadership, teamwork, and organizational agility
- Changing workforce expectations and HR adaptation
- Technology and digital transformation in HR
- Strategic HR planning for future organizations
- Final workshop: Developing an HR action plan

## Registration form on the Training Course: Human Resource Management

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

### Delegate Information

Full Name (Mr / Ms / Dr / Eng): .....  
 Position: .....  
 Telephone / Mobile: .....  
 Personal E-Mail: .....  
 Official E-Mail: .....

### Company Information

Company Name: .....  
 Address: .....  
 City / Country: .....

### Person Responsible for Training and Development

Full Name (Mr / Ms / Dr / Eng): .....  
 Position: .....  
 Telephone / Mobile: .....  
 Personal E-Mail: .....  
 Official E-Mail: .....

### Payment Method

- Please find enclosed a cheque made payable to Global Horizon
- Please invoice me
- Please invoice my company

### Easy Ways To Register

Telephone:  
+201095004484 to  
provisionally reserve your  
place.

Fax your completed  
registration  
form to: +20233379764

E-mail to us :  
info@gh4t.com  
or training@gh4t.com

Complete & return the  
booking form with cheque  
to: Global Horizon  
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