



*Training Course:  
The Complete Program of Documents & Record  
Control*

*25 - 29 May 2026  
Kuala Lumpur (Malaysia)*

## Training Course: The Complete Program of Documents & Record Control

Training Course code: IT234610 From: 25 - 29 May 2026 Venue: Kuala Lumpur (Malaysia) - Training Course Fees: 6300 € Euro

### Introduction

Record management is an inevitable part of any growing business. Hospitals need to keep records of their patients, schools of their students, and police departments of the criminals. Examples are everywhere. The information must be stored safely, and easily accessed by authorized personnel when needed. How to store this data? How to retrieve it? When to destroy it? All of these questions will be covered by this course. It will also explain the system of the ISO 15489.

### Course Objectives of Documents and Record Control

- Understanding the ISO 15489 standards
- Implementing the process of document and records management
- Retrieving documents when needed
- Understanding the documents and records lifecycle
- Authorizing certain personnel to access the documents

### Course Outlines of Documents and Record Control

#### Day 1

- Key records management terminology
- ISO 15489: Information and Documentation – Records Management
- Project and program planning
- Document Management Systems DMS vs. Record Management Systems RMS
- Information governance
- Records life cycle

#### Day 2

- Records classification
- Managing physical records
- Automated processes
- Turning paper documents into electronic documents
- IT infrastructure details

#### Day 3

- Implementation planning
- Labeling and classification
- Bar code
- Filing segment
- Cost Reduction
- Validation

- Indexing
- Storage

#### Day 4

- Documents' retention policy
- Document's retention schedule
- Documents' destruction
- Security control
- Version control
- Metadata capture

#### Day 5

- Information audit: monitoring compliance
- Searching for files
- Accession log
- Distribution and sharing
- Workflow
- Collaboration
- Reproduction of documents

## Registration form on the Training Course: The Complete Program of Documents & Record Control

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