



*Training Course:
ISO 9001:2015 Quality Management Systems*

*12 - 16 October 2026
Milan (Italy)*

Training Course: ISO 9001:2015 Quality Management Systems

Training Course code: MA235204 From: 12 - 16 October 2026 Venue: Milan (Italy) - Training Course Fees: 5775 € Euro

Introduction:

This training program is designed according to the latest standards and the requirements of the [International Standard for Quality Management Systems ISO 9001](#).

Adopting a quality management system is a [strategic decision](#) that enables organizations to enhance overall performance and provides a solid foundation for sustainable development initiatives.

Key Benefits of Implementing ISO 9001:

- Consistently provide products and services that meet customer, statutory, and regulatory requirements
- Facilitate opportunities to enhance customer satisfaction
- Address risks and opportunities related to the organization's context and objectives
- Demonstrate conformity to specified quality management system requirements

Objectives:

By the end of this training program, participants will gain knowledge in:

- Quality management principles described in [ISO 9000](#)
- Understanding and consistently meeting requirements
- Considering processes in terms of added value
- Achieving effective process performance
- Improving processes based on evaluation of data and information
- Applying the concept of [risk-based thinking](#)
- Understanding the relationship with other management system standards

Target Audience:

This program is suitable for:

- Quality managers and quality assurance professionals
- Mid to senior-level managers involved in organizational process improvement
- Team leaders responsible for operational excellence
- Professionals involved in compliance, audit, or regulatory affairs
- Employees who participate in implementing or maintaining ISO 9001 QMS
- Anyone seeking to gain a comprehensive understanding of quality management systems and ISO 9001 requirements

Program Outline:

Day 1 - Understanding the Organization

- Understanding the organization and its context
- Identifying the needs and expectations of interested parties
- Determining the scope of the quality management system
- Overview of quality management system processes

Day 2 - Quality Planning

- Planning quality management activities
- Actions to address risks and opportunities
- Setting quality objectives and planning to achieve them
- Planning for organizational changes

Day 3 - Leadership and Organizational Structure

- Leadership and top management commitment
- Establishing quality policy
- Defining organizational roles, responsibilities, and authorities

Day 4 - Operational Excellence

- Operational planning and control
- Meeting requirements for products and services
- Design and development of products and services
- Control of externally provided processes, products, and services
- Production and service provision
- Release of products and services
- Control of nonconforming outputs

Day 5 - Support and Documentation

- Providing necessary resources
- Competence and awareness of personnel
- Effective communication within the organization
- Managing documented information and records

Registration form on the Training Course: ISO 9001:2015 Quality Management Systems

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

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