



*Training Course:  
Organization Management*

*29 June - 3 July 2026  
Cape Town (South Africa)  
DoubleTree by Hilton Cape Town - Upper Eastside*

## Training Course: Organization Management

Training Course code: MA234995 From: 29 June - 3 July 2026 Venue: Cape Town (South Africa) - DoubleTree by Hilton Cape Town - Upper Eastside Training Course Fees: 6350 € Euro

### Introduction

Organizational management is a critical aspect of running any successful business or organization. Effective organizational management requires the application of principles and practices that enable an organization to plan, organize, lead, and control its operations to achieve its objectives. This training program aims to equip participants with the knowledge and skills to manage their organizations effectively.

### Objectives

By the end of this training program, participants will be able to:

- Understand the principles and practices of organizational management
- Develop and implement effective organizational plans
- Design and implement an effective organizational structure
- Lead and manage teams effectively
- Communicate and resolve conflicts within an organization
- Manage financial resources effectively
- Manage change within an organization
- Develop and execute a strategic plan
- Promote ethical behavior and social responsibility within an organization
- Improve organizational effectiveness and performance

### Target Audience

This program is designed for professionals responsible for **managing or overseeing organizational operations**, including:

- Current and Aspiring Managers
- Supervisors

- Team Leaders
- Professionals in operational management roles

It is suitable for individuals working in both private and public sectors, across small, medium, and large organizations.

## Outline

### Day 1: Foundations of Organizational Management

- Introduction to organizational management: definition, scope, and historical perspectives
- Key principles of management and current trends
- Importance of organizational planning
- Types of planning: strategic, tactical, operational
- Environmental scanning and SWOT analysis
- Developing mission, vision, values, and goals

### Day 2: Structure, Design, and Leadership

- Overview of organizational structures: functional, divisional, matrix, network, hybrid
- Advantages, disadvantages, and best practices in organizational design
- Leadership traits and styles
- Team management techniques: team building, delegation, role assignment
- Performance management: feedback, recognition, goal setting

### Day 3: Communication, Conflict, and Change Management

- Effective communication techniques: verbal, nonverbal, active listening, feedback
- Stakeholder engagement and communication channels
- Conflict resolution: negotiation, mediation, and resolution strategies
- Change management: processes, steps, and managing resistance
- Implementing and monitoring organizational change

### Day 4: Strategic Planning and Financial Management

- Strategic planning: analysis, formulation, action plans, implementation, and monitoring
- Leadership's role in strategic execution
- Key principles of financial management: budgeting, forecasting, cash flow, financial performance
- Techniques for aligning organizational objectives with financial and strategic goals

### Day 5: Ethics, Social Responsibility, and Performance Improvement

- Importance of ethics and social responsibility in organizations
- Promoting ethical behavior and socially responsible practices
- Measuring organizational effectiveness: KPIs and performance metrics
- Performance improvement methodologies: benchmarking, continuous improvement, and quality enhancement
- Techniques for optimizing overall organizational performance



## Registration form on the Training Course: Organization Management

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

### Delegate Information

Full Name (Mr / Ms / Dr / Eng): .....  
 Position: .....  
 Telephone / Mobile: .....  
 Personal E-Mail: .....  
 Official E-Mail: .....

### Company Information

Company Name: .....  
 Address: .....  
 City / Country: .....

### Person Responsible for Training and Development

Full Name (Mr / Ms / Dr / Eng): .....  
 Position: .....  
 Telephone / Mobile: .....  
 Personal E-Mail: .....  
 Official E-Mail: .....

### Payment Method

- Please find enclosed a cheque made payable to Global Horizon
- Please invoice me
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### Easy Ways To Register

Telephone:  
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