



*Training Course:  
Microsoft 365 Identity and Services Track*

*25 - 29 January 2026  
Amman (Jordan)*

## Training Course: Microsoft 365 Identity and Services Track

Training Course code: IT234716 From: 25 - 29 January 2026 Venue: Amman (Jordan) - Training Course Fees: 3875 € Euro

### Introduction

Microsoft 365 tenant and service management, Office 365 management, and Microsoft 365 identity management.

This course covers three central elements of Microsoft 365 enterprise administration - Microsoft 365 tenant and service management, Office 365 management, and Microsoft 365 identity management. In Microsoft 365 tenant and service management, you will examine all the key components that must be planned for when designing your Microsoft 365 tenant. Once this planning phase is complete, you will learn how to configure your Microsoft 365 tenant, including your organizational profile, tenant subscription options, component services, user accounts and licenses, and security groups.

### Course Objectives

After completing this course, learners should be able to

- Designing, configuring, and managing your Microsoft 365 tenant
- Office 365 product functionality
- Configuring Office 365
- Managing Office 365 ProPlus deployments
- Planning and implementing identity synchronization
- Implementing application and external access

### Target Audience

This course is designed for persons who are aspiring to the Microsoft 365 Enterprise Admin role and have completed one of the Microsoft 365 work load administrator certification paths.

### Course Outlines

#### Designing Your Microsoft 365 Tenant

- Planning your Microsoft 365 Experience
- Planning Microsoft 365 in your On-premises Infrastructure
- Planning Your Identity and Authentication Solution

- Planning Your Service Setup
- Planning Your Hybrid Environment
- Planning Your Migration to Office 365

#### Configuring Your Microsoft 365 Tenant

- Configuring Your Microsoft 365 Experience
- Managing User Accounts and Licenses in Microsoft 365
- Managing Security Groups in Microsoft 365
- Implementing Your Domain Services
- Leveraging FastTrack and Partner Services

#### Managing Your Microsoft 365 Tenant

- Configuring Microsoft 365 Admin Roles
- Managing Tenant Health and Services
- Managing User-Driven Client Installations
- Managing Centralized Microsoft 365 Apps for enterprise Deployments

#### Office 365 Overview

- Exchange Online Overview
- SharePoint Online Overview
- Teams Overview
- Power Platform Overview
- Power Apps Overview
- Power Automate Overview
- Power BI Overview
- Power Virtual Agents Overview
- Additional Resources Overview
- Device Management Overview

### Configuring Microsoft 365 Clients

- Microsoft 365 Client Overview
- Configuring Office Client Connectivity to Microsoft 365

### Capturing User-Driven Data

- This module examines how to capture user-driven data using Office Telemetry and Workplace Analytics.

### Planning and Implementing Identity Synchronization

- Introduction to Identity Synchronization
- Planning for Azure AD Connect
- Implementing Azure AD Connect
- Managing Synchronized Identities
- Password Management in Microsoft 365

### Implementing Application and External Access

- Implementing Applications in Azure AD
- Configuring Azure AD App Proxy
- Solutions for External Access

## Registration form on the Training Course: Microsoft 365 Identity and Services Track

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