



*Training Course:
Certified Quality Management Professional
(CQMP)*

*19 - 23 January 2026
London (UK)*

Training Course: Certified Quality Management Professional (CQMP)

Training Course code: MA236327 From: 19 - 23 January 2026 Venue: London (UK) - Training Course Fees: 5500 € Euro

Introduction

In today's competitive business environment, maintaining high-quality standards across products, services, and processes is critical for organizational success. The Certified Quality Management Professional CQMP training program, designed by Global Horizon Training Center, equips participants with the essential knowledge, tools, and frameworks to lead quality initiatives, implement best practices, and drive continuous improvement.

Objectives

By the end of this training, participants will be able to:

- Understand key principles, standards, and frameworks of quality management.
- Implement quality management systems QMS aligned with international standards such as ISO 9001.
- Apply tools and techniques for process improvement, risk management, and problem-solving.
- Develop metrics and KPIs to measure, monitor, and enhance quality performance.
- Foster a culture of quality and continuous improvement within the organization.

Organizational Impact

- Strengthens overall operational efficiency and product/service quality.
- Reduces errors, defects, and operational risks.
- Enhances customer satisfaction and loyalty.
- Supports compliance with international quality standards and regulations.
- Cultivates a culture of continuous improvement and accountability.

Target Audience

- Quality managers, supervisors, and engineers.
- Process improvement specialists.
- Operational managers and team leaders.

- Professionals responsible for compliance, auditing, and quality assurance.
- Individuals seeking certification and career advancement in quality management.

Outlines

Day 1: Foundations of Quality Management

- Introduction to Quality Management and CQMP program objectives.
- History and evolution of quality management.
- Key quality concepts: quality, standards, and principles.
- Overview of international quality standards ISO 9001, Six Sigma, Lean.
- Role of a Quality Management Professional in organizations.
- Group exercise: Assessing current quality practices in participants' organizations.

Day 2: Quality Management Systems QMS

- Understanding Quality Management Systems and their components.
- ISO 9001: Requirements, implementation, and documentation.
- Process mapping and process-based management.
- Roles, responsibilities, and accountability in QMS.
- Workshop: Designing a QMS for a sample organization.

Day 3: Quality Tools and Techniques

- Introduction to quality tools Pareto analysis, cause-effect diagram, FMEA, control charts.
- Statistical Process Control SPC fundamentals.
- Root Cause Analysis RCA and problem-solving techniques.
- Continuous improvement methodologies: Kaizen, Lean, Six Sigma.
- Hands-on session: Applying quality tools to real-world scenarios.

Day 4: Measurement, Metrics, and Risk Management

- Defining and tracking Key Performance Indicators KPIs for quality.

- Quality audits and compliance monitoring.
- Risk identification, assessment, and mitigation in quality management.
- Developing quality dashboards and reporting techniques.
- Case study: Evaluating quality performance in a complex operational environment.

Day 5: Leading a Quality Culture & Certification Preparation

- Leadership and communication skills for quality professionals.
- Building a culture of continuous improvement and accountability.
- Change management and overcoming resistance to quality initiatives.
- Preparation for CQMP certification: guidelines, sample questions, and best practices.
- Group exercise: Developing a quality improvement action plan.
- Final Q&A and program conclusion.

Registration form on the Training Course: Certified Quality Management Professional (CQMP)

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