



*Training Course:  
Facility Intelligence: Behind the Operations  
Curtain*

*9 - 13 November 2025*

*Dubai (UAE)*

*Residence Inn by Marriott Sheikh Zayed Road, Dubai*

## Training Course: Facility Intelligence: Behind the Operations Curtain

Training Course code: MA235948 From: 9 - 13 November 2025 Venue: Dubai (UAE) - Residence Inn by Marriott Sheikh Zayed Road, Dubai Training Course Fees: 4500 € Euro

### Introduction:

This comprehensive training program is designed and delivered by Global Horizon Training Center to equip professionals in the field of Facility Management with advanced and practical knowledge. The course focuses on the unique needs of large-scale development projects and modern infrastructure, incorporating everyday workshop-style interaction to ensure applied learning.

Participants will engage with real-world scenarios and problem-solving exercises that reflect the complex and evolving demands of managing critical facilities. Through focused modules on strategic planning, maintenance optimization, safety compliance, and smart technologies, the course ensures that attendees are well-prepared to enhance performance, minimize risks, and support sustainable operations.

### Objectives:

By the end of the course, participants will be able to:

- Understand the core principles and functions of modern facility management.
- Apply best practices in preventive and predictive maintenance planning.
- Integrate sustainability and smart technology solutions into facility operations.
- Manage vendor and contractor relationships for optimal service delivery.
- Ensure compliance with health, safety, and environmental HSE standards.
- Utilize data analytics and FM software to improve asset performance and decision-making.
- Design facility strategies that align with long-term organizational goals.

### Course Methodology:

- Interactive Workshops: Daily hands-on activities, case studies, and group problem-solving tasks.
- Expert Facilitation: Led by industry experts with deep experience in large-scale facility management.
- Practical Scenarios: Contextual learning using local and international facility management examples.
- Digital Tools Demonstration: Exposure to the latest CAFM systems and smart FM tools.
- Collaborative Learning: Emphasis on peer discussion and cross-functional understanding.

## Organizational Impact:

Organizations that invest in this training can expect:

- Improved facility uptime and operational efficiency.
- Enhanced ability to manage and monitor outsourced services and contractors.
- Greater alignment between facilities and organizational performance objectives.
- Reduced operational costs through optimized maintenance and energy strategies.
- Increased safety, regulatory compliance, and risk mitigation.
- A more proactive, strategic FM team equipped to handle complex assets.

## Target Audience:

- Facility Managers and Directors
- Maintenance Supervisors and Engineers
- Operations Managers
- Health & Safety Officers
- Project Managers Facilities/Infrastructure
- Asset and Property Managers
- FM consultants and service providers
- Anyone responsible for managing buildings, grounds, and equipment in large projects

## Outlines:

### Day 1: Foundations of Modern Facility Management

- Overview of Facility Management Functions & Scope
- Key Performance Indicators KPIs in FM
- Facility Lifecycle Management
- Organizational Alignment and Strategic FM Planning
- Workshop: Assessing Facility Challenges in Real Environments

#### Day 2: Maintenance Strategies and Asset Reliability

- Preventive vs. Predictive Maintenance
- Reliability-Centered Maintenance RCM
- Developing Maintenance Plans and Schedules
- Asset Condition Assessment and Risk Management
- Workshop: Creating a Maintenance Strategy for Critical Assets

#### Day 3: Smart Facilities and Technology Integration

- Introduction to Smart FM Systems CAFM, CMMS, BIM
- IoT in Facilities Management
- Real-time Monitoring and Energy Efficiency
- Data-Driven FM Decision-Making
- Workshop: Planning a Technology Upgrade for a Facility

#### Day 4: Health, Safety & Environmental Compliance

- HSE Regulatory Frameworks and Best Practices
- Emergency Preparedness and Facility Risk Planning
- Sustainable Facility Operations and Energy Management
- Waste, Water, and Environmental Controls
- Workshop: Conducting a Risk and HSE Audit Simulation

#### Day 5: Vendor Management and Service Delivery Excellence

- Contract Management in FM
- Performance-Based Service Level Agreements SLAs
- Managing Multi-Service Vendors and Outsourced Operations
- Quality Assurance and Continuous Improvement
- Workshop: Designing and Evaluating a Facility Services Contract



## Registration form on the Training Course: Facility Intelligence: Behind the Operations Curtain

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

### Delegate Information

Full Name (Mr / Ms / Dr / Eng): .....  
Position: .....  
Telephone / Mobile: .....  
Personal E-Mail: .....  
Official E-Mail: .....

### Company Information

Company Name: .....  
Address: .....  
City / Country: .....

### Person Responsible for Training and Development

Full Name (Mr / Ms / Dr / Eng): .....  
Position: .....  
Telephone / Mobile: .....  
Personal E-Mail: .....  
Official E-Mail: .....

### Payment Method

- ☐ Please find enclosed a cheque made payable to Global Horizon
- ☐ Please invoice me
- ☐ Please invoice my company

### Easy Ways To Register

Telephone:  
+201095004484 to  
provisionally reserve your  
place.

Fax your completed  
registration  
form to: +20233379764

E-mail to us :  
info@gh4t.com  
or training@gh4t.com

Complete & return the  
booking form with cheque  
to: Global Horizon  
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Giza, Giza Governorate,  
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