



*Training Course:
Infrastructure and Delivery Management for IT
Projects: Best Practices and Strategies*

*28 July - 1 August 2025
London (UK)
Landmark Office Space - Oxford Street*

Training Course: Infrastructure and Delivery Management for IT Projects: Best Practices and Strategies

Training Course code: IT235843 From: 28 July - 1 August 2025 Venue: London (UK) - Landmark Office Space
- Oxford Street Training Course Fees: 6000 € Euro

Introduction

This comprehensive 5-day training program is designed for professionals overseeing and managing technology infrastructure projects. The course focuses on project planning, execution, stakeholder and vendor management, procurement processes, and continuous infrastructure improvement to ensure business continuity and system efficiency.

Target Audience

- Infrastructure Project Managers
- IT Operations Managers
- Procurement and Vendor Management Professionals
- IT Team Leads and Coordinators
- Anyone involved in overseeing or executing technology infrastructure projects

Training Objectives

- Master project management and execution for infrastructure delivery
- Coordinate with vendors and internal teams to ensure on-time delivery
- Effectively manage procurement and purchasing orders for technical equipment and services
- Contribute to the optimization and improvement of the technology infrastructure
- Ensure the alignment of infrastructure projects with organizational goals and continuity requirements

Outlines:

Day 1:

Introduction to Infrastructure Delivery and Project Planning

- Overview of Infrastructure Projects
 - Key types of infrastructure projects network, data center, cloud, etc.

- Project lifecycle: from planning to execution and maintenance
- Aligning infrastructure projects with business goals and digital transformation initiatives
- **Project Planning and Coordination**
 - Developing project timelines and milestones
 - Risk management and contingency planning
 - Tools and techniques for managing project scope, resources, and budget
- **Case Study: Infrastructure Project Planning**
 - Analyze a real-world case study of infrastructure delivery and discuss the planning phase challenges and strategies

Day 2:

Vendor and Stakeholder Management

- **Vendor Management Essentials**
 - Selecting the right vendors for infrastructure projects
 - Negotiation and contracting strategies with external suppliers and service providers
 - Vendor performance monitoring and maintaining strong partnerships
- **Internal Stakeholder Engagement**
 - Communicating project goals and progress with internal teams
 - Managing cross-functional collaboration between IT, finance, and operations
 - Setting expectations and maintaining alignment with business stakeholders
- **Workshop: Vendor Evaluation and Communication**
 - Simulate the vendor selection and communication process using real-life scenarios
 - Role-play and discuss how to manage stakeholder expectations effectively

Day 3:

Procurement Management and Purchase Orders

- **Procurement Strategies for IT Infrastructure Projects**
 - Understanding procurement workflows and best practices for IT projects

- Managing budgets and approvals for procurement
- Compliance and contract management in the procurement process
- **Managing Purchase Orders and Deliveries**
 - Creating and tracking purchase orders for technical equipment and services
 - Working with suppliers to ensure timely delivery of services and products
 - Dealing with procurement challenges and supply chain management
- **Case Study: Procurement Challenges in IT Infrastructure**
 - Analyze procurement hurdles in an infrastructure project and discuss strategies to overcome them
 - Hands-on exercise in creating purchase orders for infrastructure equipment

Day 4:

Execution and Delivery of Infrastructure Projects

- **Coordinating the Execution of Infrastructure Projects**
 - Assigning tasks and ensuring team collaboration during the execution phase
 - Monitoring and controlling the progress of infrastructure delivery
 - Dealing with issues such as delays, unexpected costs, and quality control
- **Ensuring Compliance and Quality in Infrastructure Projects**
 - Quality assurance and control processes in infrastructure delivery
 - Ensuring compliance with organizational and industry standards e.g., ISO, ITIL
 - Handling change requests and maintaining project scope
- **Workshop: Managing Project Execution**
 - Participants will review a mock project and simulate the management of the execution phase, including quality control and troubleshooting

Day 5:

Infrastructure Optimization and Continuous Improvement

- **Optimizing the Technology Infrastructure**
 - Identifying areas for improvement in existing IT infrastructure

- Implementing continuous improvement practices to enhance system efficiency
- Leveraging automation tools and AI for infrastructure optimization
- **Maintaining Business Continuity**
 - Designing infrastructure projects with business continuity in mind
 - Disaster recovery and backup planning
 - Monitoring and maintaining infrastructure performance post-delivery
- **Final Workshop: Post-Project Infrastructure Assessment**
 - Evaluate a completed infrastructure project for areas of improvement
 - Develop strategies for ongoing optimization and maintenance
 - Final discussion on optimizing long-term performance and ensuring sustainability

Registration form on the Training Course: Infrastructure and Delivery Management for IT Projects: Best Practices and Strategies

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

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3 Oudai street, Aldouki,
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