



*Training Course:  
Performance Improvement and Decision-Making*

*30 June - 4 July 2025  
London (UK)  
Landmark Office Space - Oxford Street*

## Training Course: Performance Improvement and Decision-Making

Training Course code: LS235766 From: 30 June - 4 July 2025 Venue: London (UK) - Landmark Office Space  
- Oxford Street Training Course Fees: 5500 € Euro

### Introduction

In today's dynamic business environment, organizations must continuously enhance performance and make strategic decisions to maintain competitiveness. This specialized training program, designed by Global Horizon Training Center, provides participants with essential tools and methodologies to analyze performance, implement improvements, and enhance decision-making skills. The program covers performance measurement techniques, problem-solving frameworks, and strategies for data-driven decision-making, empowering professionals to drive efficiency and productivity within their organizations.

### Objectives

By the end of this training, participants will be able to:

- Understand key performance improvement methodologies and frameworks.
- Identify and analyze performance gaps to implement effective solutions.
- Utilize data-driven approaches for informed decision-making.
- Enhance problem-solving and critical thinking capabilities.
- Apply strategic decision-making models in complex business environments.
- Foster a culture of continuous improvement and innovation.

### Organizational Impact

Organizations will benefit from this program through:

- Increased efficiency and effectiveness in business operations.
- Improved decision-making processes leading to better outcomes.
- Enhanced ability to identify and resolve performance bottlenecks.
- Stronger alignment between performance improvement initiatives and strategic goals.
- A culture of proactive problem-solving and continuous innovation.

### Target Audience

This training is suitable for:

- Managers and supervisors responsible for performance management.
- Business analysts and strategy professionals.
- Decision-makers in operational and strategic roles.
- HR professionals focused on performance development.
- Professionals in quality management and process optimization.

## Outlines

### Day 1: Fundamentals of Performance Improvement

- Understanding performance improvement and its impact on organizations.
- Key performance metrics and indicators.
- Identifying performance gaps and inefficiencies.
- Introduction to performance management frameworks Lean, Six Sigma, etc..

### Day 2: Tools and Techniques for Performance Analysis

- Data collection and analysis for performance measurement.
- Root cause analysis for performance challenges.
- Benchmarking and performance comparisons.
- Case studies on successful performance improvement initiatives.

### Day 3: Decision-Making Models and Problem-Solving Strategies

- Principles of effective decision-making.
- Structured problem-solving techniques PDCA, DMAIC, etc..
- Risk assessment in decision-making.
- Practical exercises in decision-making under uncertainty.

### Day 4: Implementing Performance Improvement Initiatives

- Designing and executing performance improvement plans.

- Change management strategies for performance enhancement.
- Employee engagement and motivation for continuous improvement.
- Measuring the impact of performance improvement initiatives.

#### Day 5: Strategic Thinking and Future Trends in Decision-Making

- Integrating data analytics in decision-making.
- Leveraging AI and technology for performance enhancement.
- Best practices in strategic leadership and decision-making.
- Case studies and group discussions on real-world scenarios.

## Registration form on the Training Course: Performance Improvement and Decision-Making

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

### Delegate Information

Full Name (Mr / Ms / Dr / Eng): .....

Position: .....

Telephone / Mobile: .....

Personal E-Mail: .....

Official E-Mail: .....

### Company Information

Company Name: .....

Address: .....

City / Country: .....

### Person Responsible for Training and Development

Full Name (Mr / Ms / Dr / Eng): .....

Position: .....

Telephone / Mobile: .....

Personal E-Mail: .....

Official E-Mail: .....

### Payment Method

- Please find enclosed a cheque made payable to Global Horizon
- Please invoice me
- Please invoice my company

### Easy Ways To Register

Telephone:  
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provisionally reserve your  
place.

Fax your completed  
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form to: +20233379764

E-mail to us :  
info@gh4t.com  
or training@gh4t.com

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