Global Horizon
TRAINING CENTER

Training Course:
ISO 9001:2015 Quality Management Systems

29 September - 3 October 2025
London (UK)
Landmark Office Space - Portman Street

Training Course:
ISO 9001:2015 Quality Management Systems

Training Course code: MA235204 From: 29 September - 3 October 2025 Venue: London (UK) - Landmark Office Space - Portman Street Training Course Fees: 5500 ⬜ Euro

Introduction

This Training Program is designed on the latest standards and the quality management system requirements specified in the International Standard.

The adoption of a quality management system is a strategic decision for an organization that can help to improve its overall performance and provide a sound basis for sustainable development initiatives.

The potential benefits to an organization of implementing a quality management system based on this International Standard are:

- a the ability to consistently provide products and services that meet customer and applicable statutory and regulatory requirements;

- b facilitating opportunities to enhance customer satisfaction;

- c addressing risks and opportunities associated with its context and objectives;

- d the ability to demonstrate conformity to specified quality management system requirements.

Course Objectives

During this training program, participants will gain knowledge in the following topics;

- The quality management principles described in ISO 9000

- understanding and consistency in meeting requirements;

- the consideration of processes in terms of added value;

- the achievement of effective process performance;

- improvement of processes based on the evaluation of data and information.

- The concept of risk-based thinking.

- Understand the relation with other management system standards.

Outlines

Day 1: Understanding the Organization

- Context of The Organization
    - Understanding the organization and its context
    - Understanding the needs and expectations of interested parties
    - Determining the scope of the quality management system
    - Quality management system and its processes

Day 2: Quality Planning

- Planning
    - Actions to address risks and opportunities
    - Quality objectives and planning to achieve them
    - Planning of changes

Day 3: Leadership and Organizational Structure

- Leadership
    - Leadership and commitment
    - Policy
    - Organizational roles, responsibilities, and authorities

Day 4: Operational Excellence

- Operation
    - Operational planning and control
    - Requirements for products and services
    - Design and development of products and services
    - Control of externally provided processes, products, and services
    - Production and service provision
    - Release of products and services
    - Control of nonconforming outputs

Day 5: Support and Documentation

- Support
    - Resources
    - Competence
    - Awareness
    - Communication
    - Documented information

Registration form on the Training Course:
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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

Delegate Information

Full Name (Mr / Ms / Dr / Eng): ....
Position: ....
Telephone / Mobile: ....
Personal E-Mail: ....
Official E-Mail: ....

Company Information

Company Name: ....
Address: ....
City / Country: ....

Person Responsible for Training and Development

Full Name (Mr / Ms / Dr / Eng): ....
Position: ....
Telephone / Mobile: ....
Personal E-Mail: ....
Official E-Mail: ....

Payment Method

☐ Please find enclosed a cheque made payable to Global Horizon

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Easy Ways To Register

| Telephone: +201095004484 to provisionally reserve your place. | Fax your completed registration form to: +20233379764 | E-mail to us : info@gh4t.com or training@gh4t.com | Complete & return the booking form with cheque to:Global Horizon 3 Oudai street, Aldouki, Giza, Giza Governorate, Egypt. |