Global Horizon
TRAINING CENTER

Training Course:
Billing and Revenue Management Convergent
Charging Solution: Functional Overview

2 - 6 November 2025
Istanbul (Turkey)
DoubleTree by Hilton Istanbul Esentepe

Training Course:
Billing and Revenue Management Convergent Charging Solution: Functional Overview

Training Course code: IT234900 From: 2 - 6 November 2025 Venue: Istanbul (Turkey) - DoubleTree by Hilton Istanbul Esentepe Training Course Fees: 6000 ⬜ Euro

Introduction

This Billing and Revenue Management Convergent Charging Solution: Functional Overview Ed 1 training is designed for implementation teams who want to develop a broad understanding of Billing and Revenue Management Convergent Charging capabilities. Dive into the BRM Solution architecture, while getting a functional overview of the different components.

Participants in this training program will learn to:

- Create and manage customer accounts.
- Create pricing plans and online and offline charging scenarios.
- Bill customers and manage payments.
- Perform revenue analysis.
- Explain revenue analysis methods.
- Describe Accounts Receivable actions in BRM.

Personal Benefits

After taking this course, you will have:

- A deep understanding of end-to-end processes pertaining to services in the communications industry.
- Work with new tools and applications.

Prerequisites

UNIX/LINUX

Target Audience

This course is intended for:

- Analyst
- Developer
- End User
- Implementer
- Manager
- System Integrator

Training Objectives

- Review the overall BRM Solution Architecture and functional footprint of the solution
- Describe pricing concepts and pricing model hierarchy
- Describe how BRM applications manage customers

- Explain account balances in BRM
- Explain offline and online charging processes
- Describe billing in BRM

Training Outlines

Introduction to Oracle Communication Billing and Revenue Management Convergent Charging Solution

- Overview of BRM CCS
- Use Case Scenario

Introduction to Pricing

- Pricing Concepts
- Pricing Components and Their Hierarchy
- Overview of Pricing Design Center

Managing Customers and Subscriptions

- Registering Customers
- Account Groups
- Subscription Features of BRM Convergent Charging Solution

Managing Account Balances

- Account Balances
- Account Balance Top-ups

Monetizing Service Usage

- Introduction to Charging Workflow
- Features of Elastic Chargine Engine ECE

Mediating Service Usage

- Introduction to Mediation
- Overview of Policy Management

Introduction to Billing

- BRM Billing Concepts
- Accounting Cycle and Billing Cycle
- BRM Billing Options
- Key Billing Processes

Managing Accounts Receivable

- Overview of BRM Accounts Receivable Actions
- Payment Process
- Allocation of Payments

Revenue Analysis

- Revenue Assurance
- Suspense Management
- Oracle Communications Analytics

Registration form on the Training Course:
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Payment Method

☐ Please find enclosed a cheque made payable to Global Horizon

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