



*Training Course:
Crisis Management and Emergency Response*

*15 - 19 December 2025
Kuala Lumpur (Malaysia)
Royale Chulan Kuala Lumpur*

Training Course: Crisis Management and Emergency Response

Training Course code: HE234998 From: 15 - 19 December 2025 Venue: Kuala Lumpur (Malaysia) - Royale Chulan Kuala Lumpur Training Course Fees: 6000 € Euro

Introduction:

Crisis situations can arise in any organization at any time. Whether it's a natural disaster, a technological failure, or a security breach, it's important for organizations to be prepared to respond quickly and effectively to minimize the impact of the crisis. This training program is designed to provide participants with the knowledge and skills necessary to manage crisis situations and respond to emergencies in a timely and efficient manner.

Objectives:

- Understand the key principles of crisis management and emergency response
- Develop strategies for identifying and assessing potential risks and threats
- Create and implement a crisis management plan
- Learn how to communicate effectively during a crisis situation
- Understand the importance of ongoing training and preparedness in crisis management

Target Audience:

This training program is intended for managers, supervisors, and other personnel who are responsible for crisis management and emergency response in their organizations. It is also suitable for individuals who want to develop their knowledge and skills in this area.

Outlines

Day 1:

- Introduction to Crisis Management and Emergency Response
- Key principles of crisis management
- Understanding potential risks and threats
- Case studies of crisis situations

Day 2:

- Developing a crisis management plan

- Assessing resources and capabilities
- Conducting a risk assessment
- Creating an emergency response team

Day 3:

- Communication during a crisis
- Crisis communication strategies
- Dealing with the media
- Managing public perception

Day 4:

- Crisis simulation exercises
- Testing the crisis management plan
- Evaluating the effectiveness of the plan
- Post-crisis analysis and review

Day 5:

- Ongoing training and preparedness
- Developing a training program
- Conducting drills and exercises
- Implementing continuous improvement initiatives
- Course evaluation and feedback

Registration form on the Training Course: Crisis Management and Emergency Response

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