



# Training Course: The Advanced Strategies in Facility Management

24 - 28 August 2025 Manama (Bahrain) Fraser Suites



# Training Course: The Advanced Strategies in Facility Management

Training Course code: MA234675 From: 24 - 28 August 2025 Venue: Manama (Bahrain) - Fraser Suites Training Course Fees: 4500 🛘 Euro

#### Introduction

Facility management FM is a field that encompasses multiple disciplines to ensure functionality, comfort, safety, and efficiency of the built environment by integrating people, place, process, and technology. FM is categorized as either <code>BHard</code> or <code>BSoft</code> and often involves a range of third-party providers that must be carefully managed. This course explores all aspects of FM and how to ensure maximum value is achieved, providing a range of essential considerations for the FM Manager.

### **Objectives**

- Define the foundations of Facility Management and understand Facility Management strategies
- Adopt best practices in managing the Facility Management function
- · Understand the role of project and maintenance management in Facility Management
- Understand sustainability in Facility Management
- Outsource key Facility Management operations to third party organizations

#### **Outlines**

#### Day 1

#### The foundations of Facility Management

- Key concepts
- Core competencies
- Roles and responsibilities

#### **Facility Planning**

- Key issues
- · Utilizing space
- · Stakeholder management
- Risks



#### Day 2

#### **Facility Management Strategy**

- The business context and drivers
- Strategy formulation, analysis, development, and implementation
- FM Strategy checklist

#### Managing the workplace

- People management
- Productivity
- Health, safety, and security
- 5S

#### Day 3

#### **Outsourcing Facility Management**

- The outsourcing decision
- FM and procurement
- The outsourcing process
- Developing the contract
- Specifying the service

#### Day 4

#### Service Delivery and Performance Management

- · Continuity of service
- End-user requirements
- Managing service providers
- Managing performance
- SLAIs / KPIIs



• Dealing with poor performance

#### Understand the role of Project and Maintenance Management in Facility Management

- Project Management phases and skills
- Maintenance management essentials
- Continuous improvement in FM

#### Day 5

#### Understand Sustainability in Facility Management

- The sustainability agenda
- Environmental considerations
- CSR
- Innovation



## Registration form on the Training Course: The Advanced Strategies in Facility Management

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