



Training Course: The Advanced Strategies in Facility Management

3 - 7 March 2025 Paris (France)



Training Course: The Advanced Strategies in Facility Management

Training Course code: MA234675 From: 3 - 7 March 2025 Venue: Paris (France) - Training Course Fees: 5500 🛘 Euro

Introduction

Facility management FM is a field that encompasses multiple disciplines to ensure functionality, comfort, safety, and efficiency of the built environment by integrating people, place, process, and technology. FM is categorized as either <code>BHard</code> or <code>BSoft</code> and often involves a range of third-party providers that must be carefully managed. This course explores all aspects of FM and how to ensure maximum value is achieved, providing a range of essential considerations for the FM Manager.

Objectives

- Define the foundations of Facility Management and understand Facility Management strategies
- Adopt best practices in managing the Facility Management function
- · Understand the role of project and maintenance management in Facility Management
- Understand sustainability in Facility Management
- Outsource key Facility Management operations to third party organizations

Outlines

Day 1

The foundations of Facility Management

- Key concepts
- Core competencies
- Roles and responsibilities

Facility Planning

- Key issues
- Utilizing space
- Stakeholder management
- Risks



Day 2

Facility Management Strategy

- The business context and drivers
- Strategy formulation, analysis, development, and implementation
- FM Strategy checklist

Managing the workplace

- People management
- Productivity
- Health, safety, and security
- 5S

Day 3

Outsourcing Facility Management

- The outsourcing decision
- FM and procurement
- The outsourcing process
- Developing the contract
- Specifying the service

Day 4

Service Delivery and Performance Management

- · Continuity of service
- End-user requirements
- Managing service providers
- Managing performance
- SLAIs / KPIIs



• Dealing with poor performance

Understand the role of Project and Maintenance Management in Facility Management

- Project Management phases and skills
- Maintenance management essentials
- Continuous improvement in FM

Day 5

Understand Sustainability in Facility Management

- The sustainability agenda
- Environmental considerations
- CSR
- Innovation



Registration form on the Training Course: The Advanced Strategies in Facility Management

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