



*Training Course:  
Warehouse and Inventory Management*

*24 - 28 November 2025  
Cape Town (South Africa)  
DoubleTree by Hilton Cape Town - Upper Eastside*

## Training Course: Warehouse and Inventory Management

Training Course code: PU4047 From: 24 - 28 November 2025 Venue: Cape Town (South Africa) - DoubleTree by Hilton Cape Town - Upper Eastside Training Course Fees: 5950 € Euro

### Introduction

Warehouse and Inventory are often under-rated operations in organizations, yet they are essential in providing customer service.

The purpose of this seminar is to show how to implement all of the essential tools for the effective management of warehousing and stores. This module, therefore :

- Shows how to evaluate procedures,
- Shows how to change and improve methods by eliminating wasteful activities and excess costs.
- Provides the practical skills to take back to the workplace.
- Shows how to avoid those internal problems that limit performance.
- Allows delegates to obtain added value for money
- Shows how to improve customer service.

### Objectives

- Evaluate procedures
- Change and improve methods
- Eliminate wasteful activities/costs
- Avoid all those internal problems that limit performance
- Obtain added value for money
- Improve customer service

### Methodology

- Delegate discussion and involvement
- Case studies
- Exercises

- Best practice examples
- Supportive comprehensive course manual enabling practical application and reinforcement

## Organizational Impact

- Examine the link of stock in the company operations and activities
- Analyze the key areas of warehouse operation
- Identify and understand key performance indicator
- Succeed in improving operation
- Apply the right cost and service balance
- Gain a competitive advantage

## Personal Impact

- How to analyze warehouse operations
- How to make productivity improvements
- How to select and maintain equipment
- How to conduct safe operations
- How to reduce costs and improve service levels
- Use a framework for continual improvement

## Outlines

### Day 1

#### The Role of the Warehouse

- Why we need a warehouse,
- What functions they cover,
- How do they fit into the supply chain
- The balance between sorting and storing
- 12 initial questions to ask about warehousing activity

## Product Classification

- Supply /demand variables
- ABC Analysis or the 80/20 rule
- Determining product handling groups
- Throughputs and product formats

## Layout Options

- Receiving options
- Storage options
- Picking/assembly options
- Dispatching options
- Using the floor and the height space
- Organizing for flow

## Day 2

### Methods and Equipment

Here we specifically look at the lifting, storing, and moving equipment available for specific layout options, including:

- Warehouse structures
- Loading bays
- Selecting forklift trucks
- Selecting racking
- Implications for warehouse layouts
- Operational timings and planning

## Day 3

### Health and Safety

- Duty of care

- Inspections and risk assessments-task analysis
- Equipment maintenance and care
- Raising people's awareness

#### Security and Loss

- Minimizing internal theft
- Minimizing external theft
- Preventative measures will be briefly discussed.

#### Day 4

##### Productivity and Costs

- Fixed and variable cost
- Typical costs involved
- A model for understanding the roles of productivity, utilization, and performance
- Setting productivity and cost targets
- The importance of having measurements and key indications of performance

#### Service Levels

As Warehouses are a link in the total process of satisfying customers, this session will therefore look at:

- Internal and external customers
- The three key customer service measure
- Customer service sampling
- Effects of substandard service
- Minimizing errors

#### Day 5

##### Warehouse Layout

- Different types of layout with advantages and disadvantages

- Planning for flow in the warehouse
- Checklists to help on deciding the best option

## Registration form on the Training Course: Warehouse and Inventory Management

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

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Personal E-Mail: .....  
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### Company Information

Company Name: .....  
Address: .....  
City / Country: .....

### Person Responsible for Training and Development

Full Name (Mr / Ms / Dr / Eng): .....  
Position: .....  
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- ☐ Please find enclosed a cheque made payable to Global Horizon
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