



# Training Course: E-Technologies for Middle and Top Managers

27 January - 7 February 2025 Rome (Italy)

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# Training Course: E-Technologies for Middle and Top Managers

Training Course code: MA9327 From: 27 January - 7 February 2025 Venue: Rome (Italy) - Training Course Fees: 9100 Euro

### **Course Objectives:**

- Communicate organizational goals that get results
- Improve communication with your team and set expectations for yourself and your direct reports
- · Adapt your leadership style to meet the needs of individual team members
- · Apply delegation strategies to increase productivity and motivation
- Use effective coaching techniques to maximize your teamIs performance
- Fully understand your management roles and responsibilities

### **Target Audience:**

- If you are a Manager with up to 3 years of experience who wants to improve your management skills, this
  program is right for
  you.
- Typical participants are newly appointed Managers in different business units and departments Sales, Marketing, Operations, Accounting & Finance, HR, Manufacturing, etc

## Course Outlines:

#### Day 1:

- Performance Management
- · Identify the challenges to effective performance management
- Understand and conduct performance planning, facilitation, and evaluation
- Practice the skill of setting goals, providing effective feedback and conducting alignment discussions
- Effective Communication
- · Recognize what effective communication really is



#### Day 2:

- Understand the communication process
- Know the barriers that can cause derailment and misunderstanding
- · Identify the relative importance of face-to-face communication
- Get a firm grasp of the five building blocks of managerial communication
- Learn to match the right communication method with your communication goal

#### Day 3:

- · Identify the challenges and practices when communicating virtually
- Understanding and Appreciating Leadership: The Art of Influencing Others
- How to develop people, value differences and encourage honest communication
- Develop your leadership style to gain commitment from employees
- Match your leadership style to your developmental needs and task at hand

#### Day 3:

- Coaching for Performance
- How does coaching develop, enhance and achieve goals
- Know the requirements and importance of coaching
- Practice coaching and correcting difficult and challenging behaviors
- Identify the differences between coaching and discipline
- Creating a Motivational Climate

#### Day 4:

- · Define motivation and your role in creating a motivational setting
- · The cost of demotivation and disengagement
- · Recognize important elements of the motivational process



- Create your own practice for building a motivational climate
- Delegation for Growth and Development

#### Day 5:

- Understand the different types of delegation
- Know the benefits and challenges of delegation
- Recognize your comfort with a delegation
- How to conduct an effective delegation conversation
- Practice your delegation skills



# Registration form on the Training Course: E-Technologies for Middle and Top Managers

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

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