



*Training Course:  
Supplier Management and Procurement  
Contracts: Best Practices*

*2 - 13 June 2025  
Cape Town (South Africa)  
DoubleTree by Hilton Cape Town - Upper Eastside*

## Training Course: Supplier Management and Procurement Contracts: Best Practices

Training Course code: PU235640 From: 2 - 13 June 2025 Venue: Cape Town (South Africa) - DoubleTree by Hilton Cape Town - Upper Eastside Training Course Fees: 9520 € Euro

### Introduction

This specialized training program, designed by Global Horizon Training Center, equips professionals in procurement and supplier management with industry-leading best practices for optimizing supplier relationships and effectively managing procurement contracts. Attendees will gain insights into the principles of supplier evaluation, negotiation tactics, risk mitigation, and contract management. This course will enable participants to develop a strategic, value-oriented approach to supplier partnerships that contribute to long-term organizational success.

### Objectives

By the end of this course, participants will be able to:

- Understand the strategic role of supplier management in organizational success.
- Develop skills to evaluate, select, and manage suppliers based on performance metrics.
- Apply negotiation techniques for favorable contract terms.
- Implement best practices in contract formulation and administration.
- Manage supplier risks and ensure compliance with contractual obligations.
- Align supplier performance with organizational goals and sustainability standards.
- Utilize data analysis for monitoring supplier performance and contract fulfillment.

### Course Methodology

The program will use a mix of lectures, case studies, group discussions, role-playing exercises, and practical workshops. Real-world scenarios and examples will help reinforce concepts, allowing participants to apply their learning directly to their roles. Interactive sessions and peer feedback will further enhance the learning experience, promoting collaboration and active engagement.

### Organizational Impact

Upon completion, organizations will benefit from:

- Enhanced supplier relationships leading to better pricing and terms.
- Improved contract management processes that minimize risks and legal issues.

- Higher standards of compliance, quality control, and supplier accountability.
- Cost savings through effective negotiation and contract administration.
- Greater alignment between procurement activities and strategic goals.

## Target Audience

This program is ideal for:

- Procurement and sourcing professionals
- Supplier relationship managers
- Contract managers and administrators
- Supply chain professionals
- Project managers involved in procurement activities
- Senior professionals seeking to enhance supplier management strategies

## Outlines

### Day 1: Foundations of Supplier Management

- Introduction to Supplier Management: Role and Importance
- Understanding Procurement in the Context of Organizational Strategy
- Key Metrics and KPIs for Supplier Evaluation

### Day 2: Supplier Selection and Evaluation Techniques

- Criteria for Supplier Selection: Cost, Quality, Reliability
- Developing a Supplier Evaluation Framework
- Supplier Audits and Site Visits

### Day 3: Supplier Relationship Management SRM

- The SRM Process: Building and Maintaining Supplier Relationships
- Strategic Partnerships vs. Transactional Relationships
- Communication and Collaboration with Suppliers

#### Day 4: Negotiation Techniques for Procurement Professionals

- Preparing for Negotiations: Market Analysis and Supplier Knowledge
- Techniques for Achieving Win-Win Outcomes
- Common Pitfalls in Supplier Negotiations and How to Avoid Them

#### Day 5: Procurement Contracts: Structure and Key Elements

- Essentials of Contract Law in Procurement
- Elements of an Effective Contract: Terms, Scope, Deliverables
- Customizing Contracts for Different Types of Suppliers

#### Day 6: Contract Drafting and Administration

- Drafting Clear and Comprehensive Contracts
- Contract Administration: Tracking Milestones, Deliverables, and Amendments
- Effective Recordkeeping and Documentation

#### Day 7: Risk Management in Supplier Relationships

- Identifying and Assessing Supplier Risks
- Risk Mitigation Strategies: Contingency Planning and Insurance
- Managing Supplier Defaults and Disruptions

#### Day 8: Ensuring Compliance and Ethical Standards

- Compliance with Legal and Regulatory Standards
- Ethical Standards in Supplier Management
- Corporate Social Responsibility CSR and Sustainability in Procurement

#### Day 9: Performance Management and Continuous Improvement

- Supplier Performance Measurement and Feedback
- Continuous Improvement in Supplier Relationships

- Tools for Monitoring and Reporting on Supplier Performance

#### Day 10: Technology and Innovation in Supplier Management

- Leveraging Technology for Supplier Management: Digital Tools and Platforms
- Trends in Supplier Management: AI, Automation, and Analytics
- Developing an Action Plan: Applying Best Practices in the Workplace

## Registration form on the Training Course: Supplier Management and Procurement Contracts: Best Practices

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

### Delegate Information

Full Name (Mr / Ms / Dr / Eng): .....  
 Position: .....  
 Telephone / Mobile: .....  
 Personal E-Mail: .....  
 Official E-Mail: .....

### Company Information

Company Name: .....  
 Address: .....  
 City / Country: .....

### Person Responsible for Training and Development

Full Name (Mr / Ms / Dr / Eng): .....  
 Position: .....  
 Telephone / Mobile: .....  
 Personal E-Mail: .....  
 Official E-Mail: .....

### Payment Method

- Please find enclosed a cheque made payable to Global Horizon
- Please invoice me
- Please invoice my company

### Easy Ways To Register

Telephone:  
+201095004484 to  
provisionally reserve your  
place.

Fax your completed  
registration  
form to: +20233379764

E-mail to us :  
info@gh4t.com  
or training@gh4t.com

Complete & return the  
booking form with cheque  
to: Global Horizon  
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