



# Conference: Strategic Planning Using the Balanced Scorecard

31 August - 4 September 2025 Cairo (Egypt) Holiday Inn & Suites Cairo Maadi, an IHG Hotel

www.gh4t.com



## Conference: Strategic Planning Using the Balanced Scorecard

Conference code: CO8178 From: 31 August - 4 September 2025 Venue: Cairo (Egypt) - Holiday Inn & Suites Cairo Maadi, an IHG Hotel Conference Fees: 3875 [] Euro

## Introduction

The Balanced Scorecard puts strategy at the heart of your organization, allowing you to focus 100% of your employees effort on the achievement of company objectives. It provides a powerful framework for the rapid and effective implementation of strategy, delivering breakthrough performance improvement.

#### Highlights of the seminar include:

- Understanding how to use the Balanced Scorecard to drive improved performance
- Building a Balanced Scorecard from scratch
- · Aligning your organization around commons goals
- Stimulating activities and discussions
- Creating a personal action plan to drive performance improvement within your organization

## **Objectives**

- · Translate vision and strategy into practical action and improved organizational performance
- · Understand how to monitor and manage strategic performance
- · Design and build a Balanced Scorecard
- Drive operational performance improvement in line with the strategy
- Communicate and manage change

## Methodology

The workshop is based on a combination of interactive activities - group and individual exercises, case studies, and discussions - along with formal inputs. Real examples are employed to illustrate how the techniques work in practice and a case study is used to demonstrate the end-to-end process of creating and implementing a Balanced Scorecard. Delegates also create a plan of action for applying lessons learned within their own organizations

## **Organizational Impact**

• Turning the organizationIs vision into a practical reality



- · Delivery of improved operational performance
- · Aligning different elements of the organization around a common strategy
- · Development and communication of strategic measures
- Monitoring ongoing performance improvement
- · Aligning strategic initiatives to organization strategy

## **Personal Impact**

- Deeper knowledge and understanding of the Balanced Scorecard
- A systematic methodology for developing and managing a Balanced Scorecard
- · Practical experience in the use of the Balanced Scorecard
- · Greater capability to monitor and drive performance improvement
- Understating of how to rollout a Balanced scorecard across an organization
- A personal action plan for applying learning within their own organization
- Executives
- · Managers with responsibility for creating or managing a balanced scorecard
- Financial Officers and controllers
- Process Managers
- Strategic Planning Managers

## **Outlines**

#### Day 1: A Tool for Managing Strategic Performance

- Introduction to the Balanced Scorecard
- · Benefits of the Balanced Scorecard
- Linking Mission and Vision to operations
- Application and uses of the Balanced Scorecard
- The Financial, Customer, Process perspectives in detail
- · Overview of the Balanced Scorecard creation process



- Strategy maps and Strategic Themes
- Strategic Measures and Strategic Targets
- · Lessons learned from Day 1

#### Day 2: Developing a Balanced Scorecard

- Create a strategy-centric organization
- The Learning & Growth perspective in detail
- Define strategy, identify strategic themes and build strategic linkages
- Engage the leadership team
- Importance of data collection, interviews, and focus groups
- Strategic documentation
- Work with the Case Study
- Strategic objectives and strategic themes
- Lessons learned from Day 2

#### Day 3: Monitoring Strategic Performance

- Purpose of strategic measures and their relationship with KPIs
- Lead and lag measures
- Develop appropriate measures using the Strategy Map
- Examples of measures for each of the four perspectives
- · How to implement the Balanced Scorecard
- Lag and lead measures
- Determine measures and targets
- Map strategic initiatives
- Case study activities
- Lessons learned from Day 3.



- · Set appropriate stretch targets for each objective
- The Strategic Management System and performance management
- · Map strategic initiatives for HR
- Plan for implementation
- Bring about successful change
- Communicate the Balanced Scorecard
- Develop appropriate targets using the Strategy Map and Measures
- · Cascade the Balanced Scorecard across the organization
- Strategy Review Meetings
- Case study activities
- Lessons learned from Day 4

#### Day 5: Pulling it all together

- How to make it work in your organization
- Create an outline project plan
- · Identify key roles and key players
- · Case study activities
- Top Tips for success
- · Create a personal plan of action
- Lessons learned from the program.

#### Introduction

The Balanced Scorecard puts strategy at the heart of your organisation, allowing you to focus 100% of your employees effort on the achievement of company objectives. It provides a powerful framework for the rapid and effective implementation of strategy, delivering breakthrough performance improvement.

#### Highlights of the seminar include:

- Understanding how to use the Balanced Scorecard to drive improved performance
- Building a Balanced Scorecard from scratch



- · Aligning your organisation around commons goals
- Stimulating activities and discussions
- Creating a personal action plan to drive performance improvement within your organisation

#### **Objectives**

After attending this seminar, delegates will be able to:

- Translate vision and strategy into practical action and improved organisational performance
- Understand how to monitor and manage strategic performance
- Design and build a Balanced Scorecard
- Drive operational performance improvement in line with strategy
- Communicate and manage change

#### **Conference Methodology**

The workshop is based on a combination of interactive activities - group and individual exercises, case studies and discussions - along with formal inputs. Real examples are employed to illustrate how the techniques work in practice and a case study is used to demonstrate the end-to-end process of creating and implementing a Balanced Scorecard. Delegates also create a plan of action for applying lessons learned within their own organisations

#### Organisational Impact

The key benefits to organisations include:

- Turning the organisation s vision into a practical reality
- Delivery of improved operational performance
- · Aligning different elements of the organisation around a common strategy
- Development and communication of strategic measures
- Monitoring ongoing performance improvement
- · Aligning strategic initiatives to organisation strategy



#### **Personal Impact**

#### The key benefits to delegates include:

- Deeper knowledge and understanding of the Balanced Scorecard
- A systematic methodology for developing and managing a Balanced Scorecard
- Practical experience in the use of the Balanced Scorecard
- · Greater capability to monitor and drive performance improvement
- Understating of how to rollout a Balanced scorecard across an organisation
- A personal action plan for applying learning within their own organisation

#### The seminar will benefit:

- Executives
- Managers with responsibility for creating or managing a balanced scorecard
- Financial Officers and controllers
- Process Managers
- Strategic Planning Managers

#### CONFERENCE OUTLINE

#### A Tool for Managing Strategic Performance

- Introduction to the Balanced Scorecard
- Benefits of the Balanced Scorecard
- Linking Mission and Vision to operations
- Application and uses of the Balanced Scorecard
- The Financial, Customer, Process perspectives in detail



- Overview of the Balanced Scorecard creation process
- Strategy maps and Strategic Themes
- Strategic Measures and Strategic Targets
- · Lessons learned from Day 1

#### Developing a Balanced Scorecard

- Create a strategy-centric organisation
- The Learning & Growth perspective in detail
- · Define strategy, identify strategic themes and build strategic linkages
- Engage the leadership team
- · Importance of data collection, interviews and focus groups
- Strategic documentation
- Work with the Case Study
- Strategic objectives and strategic themes
- Lessons learned from Day 2

#### Monitoring Strategic Performance

- · Purpose of strategic measures and their relationship with KPIs
- Lead and lag measures
- Develop appropriate measures using the Strategy Map
- · Examples of measures for each of the four perspectives
- · How to implement the Balanced Scorecard
- Lag and lead measures
- Determine measures and targets
- Map strategic initiatives
- · Case study activities



• Lessons learned from Day 3.

#### Implementing A Balanced Scorecard

- · Set appropriate stretch targets for each objective
- The Strategic Management System and performance management
- Map strategic initiatives for HR
- Plan for implementation
- Bring about successful change
- Communicate the Balanced Scorecard
- Develop appropriate targets using the Strategy Map and Measures
- Cascade the Balanced Scorecard across the organisation
- Strategy Review Meetings
- Case study activities
- Lessons learned from Day 4

#### Pulling it all together

- How to make it work in your organisation
- Create an outline project plan
- Identify key roles and key players
- · Case study activities
- Top Tips for success
- Create a personal plan of action
- Lessons learned from the programme.



## Registration form on the Conference: Strategic Planning Using the Balanced Scorecard

Conference code: CO8178 From: 31 August - 4 September 2025 Venue: Cairo (Egypt) - Holiday Inn & Suites Cairo Maadi, an IHG Hotel Conference Fees: 3875 I Euro

Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

|  | Delegate Info   | ormation  |   |
|--|---|---|---|
| Full Name (Mr / Ms / Dr / Eng)<br>Position:<br>Telephone / Mobile:<br>Personal E-Mail:<br>Official E-Mail:                                     |   |   |   |
| Company Information  |   |   |   |
| Company Name:<br>Address:<br>City / Country:   |   |   |   |
| Person Responsible for Training and Development  |   |   |   |
| Full Name (Mr / Ms / Dr / Eng)<br>Position:<br>Telephone / Mobile:<br>Personal E-Mail:<br>Official E-Mail:                                     | :   |   |   |
| Payment Method   |   |   |   |
| <ul> <li>Please find enclosed a cheque made payable to Global Horizon</li> <li>Please invoice me</li> <li>Please invoice my company</li> </ul> |   |   |   |
| Easy Ways To Register  |   |   |   |
| Telephone:<br>+201095004484 to<br>provisionally reserve your<br>place.   | Fax your completed<br>registration<br>form to: +20233379764 | E-mail to us :<br>info@gh4t.com<br>or training@gh4t.com | Complete & return the<br>booking form with cheque<br>to:Global Horizon<br>3 Oudai street, Aldouki,<br>Giza, Giza Governorate,<br>Egypt. |