



*Training Course:  
Advanced Skills in Writing Administrative Letters  
and Correspondence*

*15 - 19 September 2025  
Cape Town (South Africa)  
DoubleTree by Hilton Cape Town - Upper Eastside*

## Training Course: Advanced Skills in Writing Administrative Letters and Correspondence

Training Course code: MA235430 From: 15 - 19 September 2025 Venue: Cape Town (South Africa) - DoubleTree by Hilton Cape Town - Upper Eastside Training Course Fees: 5950 € Euro

### Introduction

Administrative letters are one of the most important means of communication in the work environment. They express the vision and strategy of the institution and form an essential part of achieving its objectives. However, some individuals may face difficulties in writing administrative letters due to a lack of mastery of the necessary techniques and methods.

### Objectives

- Master sophisticated writing styles and strategies for different types of administrative correspondence.
- Develop a nuanced understanding of audience analysis to tailor communication effectively.
- Enhance their ability to construct clear, concise, and compelling messages.
- Organize complex information logically and persuasively to achieve desired outcomes.
- Utilize advanced linguistic and rhetorical tools to elevate the quality and effectiveness of their administrative writing.

### Target Audience

This advanced course is designed for professionals in managerial, executive, and senior administrative roles who regularly engage in high-stakes communication. It is particularly suitable for:

- Senior managers and executives who need to communicate strategic decisions and policies.
- Experienced administrative professionals looking to refine and enhance their writing skills.
- Public relations and corporate communications specialists who craft official correspondence.
- Any professional responsible for drafting critical administrative documents and correspondence.

### Outlines

#### Day 1: Understanding and Analyzing Administrative Letters

- Definition, Importance, and Types of Administrative Letters
  - Introduction to the course and objectives

- Understanding the concept and importance of administrative letters
- Overview of different types of administrative letters
- Identifying the purpose and objective of an administrative letter
- Analyzing examples of effective administrative letters

## Day 2: Audience Analysis and Writing Styles

- Importance of Audience Analysis
  - Understanding the recipient's perspective
  - Techniques for analyzing the recipient
  - Adapting writing style to different audiences
  - Practical exercises in audience analysis
- Choosing the Appropriate Writing Style
  - Formal vs. informal styles
  - Tone and language considerations
  - Writing with clarity and precision
  - Case studies and practical examples

## Day 3: Advanced Writing Techniques and Quality Enhancement

- Effective Linguistic Structures in Administrative Writing
  - Using active vs. passive voice
  - Crafting clear and concise sentences
  - Avoiding common grammatical errors
- Enhancing the Quality of Administrative Letters
  - Techniques for improving readability
  - Using persuasive language and rhetoric
  - Practical exercises in rewriting and editing
  - Reviewing and critiquing sample letters

#### Day 4: Utilizing Advanced Linguistic Tools

- Advanced Linguistic Tools in Administrative Writing
  - Incorporating technical terms and jargon appropriately
  - Using advanced vocabulary for precision and impact
  - Practical exercises in applying advanced linguistic tools
- Crafting Impactful Administrative Letters
  - Structuring letters for maximum effect
  - Strategies for emphasizing key points
  - Practice in drafting complex administrative documents

#### Day 5: Final Analysis, Evaluation, and Feedback

- Analyzing and Evaluating Administrative Letters
  - Criteria for assessing the effectiveness of letters
  - Techniques for self-assessment and peer review
  - Practical exercises in evaluating sample letters
- Final Review and Feedback
  - Receiving and providing constructive feedback
  - Discussing common challenges and solutions
  - Developing a personal action plan for continued improvement
- Course Summary and Certification
  - Recap of key learning points
  - Issuance of certificates to participants

## Registration form on the Training Course: Advanced Skills in Writing Administrative Letters and Correspondence

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

### Delegate Information

Full Name (Mr / Ms / Dr / Eng): .....  
Position: .....  
Telephone / Mobile: .....  
Personal E-Mail: .....  
Official E-Mail: .....

### Company Information

Company Name: .....  
Address: .....  
City / Country: .....

### Person Responsible for Training and Development

Full Name (Mr / Ms / Dr / Eng): .....  
Position: .....  
Telephone / Mobile: .....  
Personal E-Mail: .....  
Official E-Mail: .....

### Payment Method

- ☐ Please find enclosed a cheque made payable to Global Horizon
- ☐ Please invoice me
- ☐ Please invoice my company

### Easy Ways To Register

Telephone:  
+201095004484 to  
provisionally reserve your  
place.

Fax your completed  
registration  
form to: +20233379764

E-mail to us :  
info@gh4t.com  
or training@gh4t.com

Complete & return the  
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to: Global Horizon  
3 Oudai street, Aldouki,  
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