



*Training Course:  
Licensing and Operational Best Practices for Non-  
Banking Financial Institutions*

*8 - 12 September 2025  
Kuala Lumpur (Malaysia)  
Royale Chulan Kuala Lumpur*

## Training Course: Licensing and Operational Best Practices for Non-Banking Financial Institutions

Training Course code: SC235613 From: 8 - 12 September 2025 Venue: Kuala Lumpur (Malaysia) - Royale Chulan Kuala Lumpur Training Course Fees: 6000 € Euro

### Introduction:

Non-banking financial institutions NBFIs are critical to the financial ecosystem, enabling innovation, financial inclusion, and economic growth by providing diverse services outside the traditional banking sector. In recent years, NBFIs have seen exponential growth, particularly with the rise of electronic payment solutions and currency exchange services. As more companies enter the electronic payments and exchange markets, understanding the regulatory landscape, licensing processes, and operational standards becomes essential for ensuring compliance, managing risks, and achieving sustainable growth.

This intensive 5-day training program delves into the complexities of licensing and regulatory requirements specific to electronic payment and currency exchange companies. Participants will explore the distinct roles these companies play in financial services, their contribution to advancing financial inclusion, and the regulatory oversight required to maintain market integrity and consumer protection.

With financial technology fintech reshaping how payments and exchanges operate, NBFIs are facing new challenges and opportunities. This course provides the essential knowledge and skills for professionals to navigate regulatory expectations confidently and to implement robust compliance and risk management frameworks. Attendees will engage in interactive discussions, hands-on case studies, and strategic planning exercises to build a comprehensive understanding of the licensing requirements, regulatory compliance, and best practices for operational excellence in NBFIs.

By the end of this program, participants will be well-equipped to lead their organizations through the evolving landscape of electronic payment and exchange services, ensuring alignment with regulatory mandates while capitalizing on industry innovations and emerging opportunities.

### Objectives:

- Understand the landscape of non-banking financial institutions, including their types, roles, and market significance.
- Learn the regulatory frameworks and licensing processes for electronic payment companies and currency exchange businesses.
- Develop skills in risk management, anti-money laundering AML, and compliance as they pertain to NBFIs.
- Explore best practices for financial security, technology integration, and customer protection.
- Stay informed on global trends and technological advancements in NBFIs, particularly in the electronic payment and exchange sectors.

### Target Audience:

- Compliance and Regulatory Officers in financial services
- Managers and executives in electronic payment companies and exchange companies
- Financial analysts and advisors focused on NBFIs
- Licensing and regulatory authorities in the financial sector
- Entrepreneurs and professionals entering the fintech and electronic payments space

## Outlines:

### Day 1:

#### Introduction to Non-Banking Financial Institutions NBFIs

- Overview of NBFIs: Types, roles, and regulatory importance
- The impact of NBFIs on the financial ecosystem and economic development
- Key differences between banking and non-banking institutions
- Case studies of successful NBFIs models globally
- Challenges and opportunities in the electronic payment and exchange sectors

### Day 2:

#### Regulatory Framework and Licensing for Electronic Payment Companies

- Understanding the licensing requirements for electronic payment companies
- Key compliance standards and regulations local and international
- Licensing processes: Steps, documentation, and regulatory bodies
- Developing a compliance culture within electronic payment companies
- Case studies: Licensing electronic payment providers and lessons learned

### Day 3:

#### Regulatory Framework and Licensing for Exchange Companies

- Overview of currency exchange businesses and their classifications
- Licensing and regulatory compliance for exchange companies
- Key legal obligations, anti-money laundering AML, and customer due diligence CDD

- Risk assessment and mitigation strategies for exchange businesses
- Technology's role in enhancing compliance and security in exchange operations

#### Day 4:

##### Operational Excellence and Risk Management in NBFIs

- Risk management practices for NBFIs: AML, fraud prevention, cybersecurity
- Integrating technology in risk management: Blockchain, AI, and data analytics
- Ensuring financial security and customer protection
- Operational best practices for maintaining regulatory compliance
- Case study: Managing operational risks in electronic payment and exchange sectors

#### Day 5:

##### Emerging Trends and Future Opportunities in NBFIs

- The impact of fintech innovation on NBFIs, especially in payment and exchange services
- Regulatory technology RegTech and its role in compliance automation
- Exploring digital currency and the future of currency exchange
- Developing strategies to address future challenges and capitalize on market opportunities
- Interactive workshop: Crafting a roadmap for regulatory and operational excellence in NBFIs

## Registration form on the Training Course: Licensing and Operational Best Practices for Non-Banking Financial Institutions

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

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