



*Training Course:  
Advanced Technical Delivery Management:  
Optimizing Processes and Outcomes*

*17 - 21 March 2025  
Kuala Lumpur (Malaysia)  
Royale Chulan Kuala Lumpur*

## Training Course: Advanced Technical Delivery Management: Optimizing Processes and Outcomes

Training Course code: SC235553 From: 17 - 21 March 2025 Venue: Kuala Lumpur (Malaysia) - Royale Chulan Kuala Lumpur Training Course Fees: 5775 € Euro

### Introduction

The *Advanced Technical Delivery Management: Optimizing Processes and Outcomes* program, designed by Global Horizon Training Center, aims to equip professionals with the necessary tools and strategies to enhance delivery management in highly technical environments. This course focuses on the integration of advanced methodologies and best practices to optimize processes, improve team performance, and deliver superior outcomes. It is ideal for individuals looking to fine-tune their ability to manage complex technical projects while maintaining a clear focus on quality and efficiency.

### Objectives

By the end of this training, participants will be able to:

- Master advanced strategies for managing technical delivery processes in complex projects.
- Optimize workflows and processes to improve efficiency and quality.
- Leverage tools and techniques to enhance team collaboration and stakeholder management.
- Identify and mitigate risks associated with technical delivery projects.
- Improve communication between technical and non-technical teams to achieve seamless delivery.
- Develop leadership skills to manage cross-functional teams effectively.

### Course Methodology

This course employs a mix of instructional methods, including:

- Interactive presentations and discussions to introduce key concepts.
- Case studies that illustrate real-world challenges in technical delivery.
- Group activities and workshops for hands-on problem-solving.
- Role-playing exercises to enhance communication and leadership skills.
- Post-course assessment and feedback to measure improvement and understanding.

### Organizational Impact

Upon completing this course, organizations can expect:

- More efficient project delivery through optimized technical processes.
- Enhanced team collaboration and communication across departments.
- A higher standard of project outcomes, resulting in increased client satisfaction.
- Better risk management and contingency planning, reducing project delays and failures.
- Stronger leadership in technical teams, fostering a culture of continuous improvement.

## Target Audience

This program is designed for:

- Senior technical project managers.
- Delivery managers in technology or engineering sectors.
- Team leads overseeing large-scale technical implementations.
- Technical operations managers.
- IT directors and senior managers responsible for optimizing processes and outcomes.

## Outlines:

### Day 1: Foundations of Advanced Delivery Management

- Introduction to advanced technical delivery management.
- Understanding the delivery lifecycle in technical projects.
- Identifying key success factors and pitfalls in technical delivery.
- Optimizing workflow processes and resource allocation.

### Day 2: Risk Management and Contingency Planning

- Risk identification in complex technical projects.
- Proactive risk mitigation strategies.
- Developing and implementing contingency plans.
- Case study: Risk management in real-world technical delivery.

### Day 3: Team Dynamics and Collaboration

- Building and leading high-performing technical teams.
- Enhancing communication between technical and non-technical teams.
- Conflict resolution and problem-solving techniques.
- Workshop: Improving team dynamics through simulation exercises.

### Day 4: Tools and Techniques for Process Optimization

- Exploring advanced tools for managing technical delivery.
- Automating and streamlining processes for better outcomes.
- Using data-driven insights to improve decision-making.
- Practical session: Hands-on with project management tools and software.

### Day 5: Leadership in Technical Delivery

- Developing leadership skills for technical project success.
- Managing stakeholder expectations and communications.
- Ensuring quality control and continuous improvement.
- Final group exercise: Creating an action plan for technical delivery improvement.

## Registration form on the Training Course: Advanced Technical Delivery Management: Optimizing Processes and Outcomes

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

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Full Name (Mr / Ms / Dr / Eng): .....  
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### Company Information

Company Name: .....  
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### Person Responsible for Training and Development

Full Name (Mr / Ms / Dr / Eng): .....  
 Position: .....  
 Telephone / Mobile: .....  
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### Payment Method

- Please find enclosed a cheque made payable to Global Horizon
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### Easy Ways To Register

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