



# Training Course: 10 Tools for Highly Effective Managers

24 - 28 February 2025 Paris (France)



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Training Course code: PS1152 From: 24 - 28 February 2025 Venue: Paris (France) - Training Course Fees: 5250 🛘 Euro

#### Introduction

#### 10 Tools for Highly Effective Managers

It is a Five-days program that aims to help managers and business owners to use a holistic approach to attend matters and improve their area of weaknesses, using an activity-oriented and experiential learning environment. The simulated management activities provide a perfect setting to encourage participation and active learning, Among the highlights of the workshop, was the boardroom experience using famous TV live series: The Apprentice and You are Fired to understand more on the strengths and weaknesses of each member of their team including themselves in a given project management scenario.

#### 10 Tools for Highly Effective Managers

- 1. How to Lead Your People
- 2. How to Think Strategically
- 3. How to Solve Problems & Make Effective Decisions
- 4. How to Manage Time
- 5. How to Stay Stressfree & Well
- 6. How to Build Great Teams
- 7. How to Communicate & Interpersonalise
- 8. How to Delegate & Empower
- 9. How to Encourage Innovation & Creativity
- 10. How to Focus on Results through Your People

## Course Objectives of 10 Tools for Highly Effective Managers

- Understand and develop skills necessary for new managers/supervisors
- Learn the importance of managing strategic thinking
- · Learn how to set goals and plan effectively and efficiently
- Develop an ability to establish a customer focus in management
- Develop positive interpersonal techniques for better people relationships
- Improve their ability to make higher quality decisions
- · Apply concepts of team building, team performance, and motivation
- Learn how to establish and maintain time management techniques
- Understand the role of stakeholders and learn techniques of stakeholder management
- Understand how to develop productive communication techniques
- Understand the importance of performance standards, goals and objectives
- Develop improvement plans to accomplish work and improve performance

## Course Outlines of 10 Tools for Highly Effective Managers

Course Content of 10 Tools for Highly Effective Managers



#### Day 1

#### How To Lead Your People

- · Definition of a Leader
- Definition of a Manager
- Difference between a Leader and a Manager
- ITomorrow's Company versus Yesterday's Company
- The Leader of a Tomorrow's Company
- 6 Leadership Styles
- · Attributes of Leaders
- Leadership Tension

#### How To Think Strategically

- Strategic Thinking Defined
- · 4 Levels of Strategic Thinking
- The Strategy/Operations Relationship
- · Strategic Thinking Leading to Strategic Management
- 3 Ws and 2 Hs

#### Day 2

#### How to Solve Problems & Make Effective Decisions

- 5 Key Steps in decision-making
- The ADADA Model
- · Barriers to Effective Decision-Making
- The "Ishikawa" Model in Problem-Solving
- Man-Method-Material-Machine
- · Basic Steps & Rules in Problem-Solving

#### How to Manage Time

- · Recording Time
- · Analyzing Time
- Planning Time
- Managing your Roles and not your Time
- The Yearly Planner
- The Weekly Worksheet
- The Daily Work Plan
- Checklist for effective use of time

#### How to Stay Stressfree & Well

- Two Types of Stress
- Signs & Symptoms of Stress
- How to Manage Stress
- Type 'A' and Type 'B' Personality
- Managing Your Health

Day 3



#### How to Build Great Teams

- · Actively Building Relationships
- · Encouraging and Stimulating Others
- Wide Range of Incentives
- Evaluating and Enhancing People's Capabilities
- · Respect for views and actions of others
- Sensitively to the needs and feelings
- · Using power and authority
- · Setting objectives which are both achievable and challenging
- Commitment to a specific course of action
- Using a variety of techniques to promote morale and productivity
- · Communicating a Vision

#### How to Communicate & Interpersonalise

- How should I communicate?
- Types of Non-Verbal Communication
- Communication Skills
- Presentation Skills: 6 Key Steps
- Do's and Dont's on Delivery

#### Day 4

#### How to Delegate & Empower

- The Difference between Delegation and Empowerment
- · Why Delegation?
- · Benefits of Delegation
- · Reasons why people fail to delegate
- Activities included in Delegation
- A Process for Effective Delegation
- Why is Empowerment Important?
- · Benefits of Empowerment
- How to empower employees?
- · Guidelines for implementing and improving Empowerment
- Specific Techniques that can be used to Empower a Workforce

#### Day 5

#### How to Encourage Innovation & Creativity

- Can Creativity be Taught?
- Right Brain and Left Brain Thinking
- How Creative Are You?
- 8 Steps to Developing Creative Thinking Skills
- 10 Barriers to Creativity
- 12 Questions to Spur the Imagination
- · 8 Steps towards stimulating a creative environment

#### How to Focus on Result through Your People



- Planning and Prioritizing
- Focus on Objectives
- Tackle Problems and Take Advantage of Opportunities
- Set Objectives in Uncertain and Complex Situations
- Focus Personal Attention on Specific Details
- Striving for Excellence
- Actively seek to do things better
- Use change as an opportunity for improvement
- Establish and Communicate High Expectations
- Set Goals that are demanding of self and others
- Benchmarking



# Registration form on the Training Course: 10 Tools for Highly Effective Managers

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Euro

Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

Delegate Information
Full Name (Mr / Ms / Dr / Eng):  Position:  Telephone / Mobile:  Personal E-Mail:  Official E-Mail:
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Person Responsible for Training and Development
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