



# Training Course: The HR Administrator's Role

23 - 27 March 2025 Amman (Jordan) Chemisty



# Training Course: The HR Administrator's Role

Training Course code: HR3024 From: 23 - 27 March 2025 Venue: Amman (Jordan) - Chemisty Training Course Fees: 3250 [ Euro

#### Introduction

This new and much needed program is offered for the first time this year. The HR administrator or critical role is rapidly changing; the new importance of HR, its changing shape and responsibilities all require outstanding administrative support and leadership. Two of the world highest paid HR professionals started as HR administrators, it a career with no boundaries providing you have the right approach for the new challenges of tomorrow HR.

#### Some highlights of this course are:

- You will understand the complete role of HR and the new organizational map
- Find out the fastest growing area of HR and why it so important
- Be able to see how HR Data can be better managed and how predictive forecasting works
- Find out about the 10 key areas of any world-class HR function and how they fit together
- · Find out how two key activates in the new HR will dramatically improve HR efficiency

## Course Objectives of HR Administrator's Role

#### At the end of this course you will be able to:

- Know and be able to demonstrate to others how a world-class integrated HR function operates
- Be able to show others the real value HR can deliver to any organization
- Be able to understand how people are the essential ingredient in any organization master personality, competence, and performance -the three key people ingredients
- Use new techniques and software to get the best from your existing HR data
- Update your own skill level for 2012 and beyond

#### Course Process of HR Administrator's Role

- This course will be presented by a world leader in effective HR. The training will all be practically based, using industry case studies, group work and presentations.
- Delegates will get a colored wall chart showing the new HR function which will aid future development. New software will be demonstrated linked to case studies
- Delegates will get the opportunity to see personality profiling and its value for recruitment, development and succession planning

#### Course Benefits of HR Administrator's Role

#### For those attending:

- Master the complete role of tomorrows world-class HR functions
- · Gain confidence through attending a definitive course on HR



- · Learn through practice and be able to return to work with an enhanced skillset
- Find out what outstanding HR has to offer world-class companies
- Be able to have the confidence and knowledge to become more efficient when returning to work

#### Course Results of HR Administrator's Role

#### For the organization:

- · Greater HR efficiency
- · Forward and results-focused
- HR will become a better fit with the rest of the organization
- Those attending will have significant skills improvement
- Those attending will be able to improve on the 10 key HR deliverables
- · This course will provide a high return on investment

### Core Competencies of the HR Administrator's Role

- · Forward Planning and business results
- · Effective and efficient use of time
- Mastery of new HR skills
- · Able to create business value
- Business data management

#### Course Outlines of HR Administrator's Role

#### Day One

#### Does HR provide a good service?

- Introductions and course objectives
- What does HR do v What should it do
- How should HR success be measured
- · Getting HR aligned with organizational needs
- Debrief review
- Understanding who is our customer

#### Day Two

#### HR in alignment from structure to strategy - how it all works

- Moving to greater effectiveness- the new shape of HR functions
- The key critical areas of HR -the new HR map of activities
- Key activity one where HR fits with organizational strategy
- · Ways of improving cooperation between HR and other departments
- Tools to help us work better with other departments

#### Day Three

#### From recruitment to performance appraisal - critical processes

• Key activity two Recruitment and selection - your involvement in the process. Recruitment is the gateway



into the organization

- · Recruitment in action
- · A recent improvement in the recruitment process and how to streamline the process
- Key Activity three Performance appraisal how much does this cost -
- Is performance appraisal good value? What is it designed to do?
- The need to measure and collect two critical pieces of data Competencies and performance ratings. How to improve this process

#### Day Four

#### Training and HR processes

- · Key activity four How to code, priorities and get a streamlined system for training
- The new training schema
- Activities involved in training getting it right
- Key activity five Pay bonus and rewards new ideas and methods to improve motivation
- Key activity six Grievance disciplinary and rules and regulations the most difficult area; disciplinary issues
- What other companies do Case Studies

#### Day Five

#### Making things happen correctly

- Key activity seven HRIs role as leaders
- Innovation in succession planning approaches
- Key activity eight People are not your most valuable asset the right people are measuring human capital
- Key activity nine the new HR powerhouse manpower planning
- Using HR data to significantly help the business
- Key activity ten the role of HR in managing processes



# Registration form on the Training Course: The HR Administrator's Role

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

Delegate Information
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Full Name (Mr / Ms / Dr / Eng):
Telephone / Mobile: Personal E-Mail: Official E-Mail:
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Company Information
Company Name:
Address:
Oity / Country:
Person Responsible for Training and Development
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Position:
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Telephone: Fa +201095004484 to provisionally reserve your form

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