



# Training Course: Building Team Excellence

1 - 5 June 2025 Sharm El-Sheikh (Egypt) Sheraton Sharm Hotel

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# Training Course: Building Team Excellence

Training Course code: PS235314 From: 1 - 5 June 2025 Venue: Sharm El-Sheikh (Egypt) - Sheraton Sharm Hotel Training Course Fees: 3500 🛛 Euro

### Introduction

Welcome to the "Building Team Excellence" training program! In today's rapidly evolving work landscape, the ability to collaborate effectively within teams is more critical than ever. High-performing teams are not only capable of achieving exceptional results but also foster an environment of trust, innovation, and continuous improvement. This comprehensive 5-day training program is designed to equip participants with the essential skills, strategies, and mindset needed to build and sustain team excellence.

### **Objectives**

- Clarify Team Goals and Roles: Establish clear objectives and individual responsibilities to align team efforts towards common goals.
- Enhance Communication Skills: Improve interpersonal communication, active listening, and conflict resolution abilities to foster open dialogue and understanding within the team.
- Build Trust and Psychological Safety: Cultivate an environment of trust, respect, and psychological safety where team members feel empowered to take risks, share ideas, and collaborate effectively.
- Develop Problem-Solving and Decision-Making Capabilities: Equip participants with tools and techniques for analyzing complex problems, making informed decisions, and driving innovative solutions as a team.
- Sustain High Performance: Provide strategies and resources for sustaining team excellence over time through continuous learning, feedback, and adaptation.

## **Target Audience**

This training program is ideal for professionals at all levels who work within team environments, including but not limited to:

- Team leaders and managers seeking to enhance team performance and collaboration.
- Team members looking to improve their communication, problem-solving, and leadership skills.
- Cross-functional teams aiming to strengthen their ability to work together cohesively and achieve collective goals.
- Organizations committed to fostering a culture of excellence, innovation, and continuous improvement within their teams.

# **Training Program Outline**

Day 1



#### Establishing Team Goals and Roles

- Introduction and Icebreaker Activities: Foster rapport and camaraderie among team members.
- Understanding Team Objectives: Present the overall goals of the team and discuss how individual contributions align with these objectives.
- Role Definition and Expectations: Define each team member's role and responsibilities, ensuring clarity and understanding.

#### Day 2

#### Effective Communication Skills

- Communication Styles Assessment: Conduct assessments or workshops to identify individual communication styles.
- Active Listening Training: Teach techniques for active listening, paraphrasing, and summarizing to improve comprehension and empathy.
- Conflict Resolution Workshop: Provide strategies for resolving conflicts constructively and maintaining positive relationships.
- Team Communication Tools: Introduce communication tools and platforms that facilitate seamless information exchange and collaboration.

#### Day 3

#### Building Trust and Psychological Safety

- Trust-Building Activities: Facilitate team-building exercises and discussions that promote trust and vulnerability.
- Understanding Psychological Safety: Educate team members on the concept of psychological safety and its importance in fostering innovation and collaboration.
- Feedback Culture: Establish norms for giving and receiving constructive feedback, emphasizing empathy and growth.
- Case Studies and Discussions: Analyze real-world examples of trust-building and psychological safety within successful teams.
- Team Bonding Event: Organize a team outing or social activity to strengthen interpersonal relationships outside of the work environment.

#### Day 4

#### Problem-Solving and Decision Making

- Problem-Solving Techniques: Introduce various problem-solving methodologies such as brainstorming, root cause analysis, and SWOT analysis.
- Decision-Making Processes: Discuss strategies for making informed decisions as a team, considering different perspectives and potential outcomes.
- Simulation Exercises: Present simulated scenarios or case studies for the team to solve collectively, applying problem-solving frameworks.



• Continuous Improvement Mindset: Foster a culture of continuous learning and improvement by encouraging experimentation and adaptation.

#### Day 5

#### Sustaining Team Excellence

- Goal Review and Adjustment: Reflect on progress towards team goals and make any necessary adjustments or refinements.
- Skills Development Plan: Identify areas for skill development or further training based on individual and team needs.
- Team Charter Creation: Collaboratively draft a team charter outlining shared values, goals, norms, and accountability measures.
- Celebrating Achievements: Recognize and celebrate individual and team accomplishments, reinforcing a culture of appreciation and recognition.
- Commitment to Continuous Improvement: Reinforce the importance of ongoing learning, feedback, and adaptation to maintain team excellence.



# Registration form on the Training Course: Building Team Excellence

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

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