



# Training Course: Alarm and CCTV Operator

24 - 28 February 2025 Trabzon (Turkey)

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## Training Course: Alarm and CCTV Operator

Training Course code: MI235346 From: 24 - 28 February 2025 Venue: Trabzon (Turkey) - Training Course Fees: 5775 Euro

### Introduction

In today's security-conscious world, alarm and CCTV systems play a vital role in protecting property and ensuring safety. This comprehensive 5-day training program equips individuals with the necessary knowledge and skills to effectively operate these critical systems. Whether you're a security professional, building manager, or homeowner with an advanced security setup, this program will empower you to contribute to a secure environment.

### **Objectives**

- Understand the importance and functionalities of alarm and CCTV systems.
- Identify the different types and components of each system.
- Gain proficiency in operating alarm control panels, programming functions, and responding to activations.
- Learn how to navigate CCTV system interfaces, manage cameras, and search recorded footage.
- Explore advanced features like system integration, mobile app access, and environmental monitoring.
- · Develop best practices for operating alarm and CCTV systems effectively.

## **Target Audience**

This program is designed for a diverse audience, including:

- Security personnel: Security guards, central station operators, and security system technicians seeking to enhance their skills in monitoring and responding to alarms and CCTV footage.
- Building managers: Property managers and facility supervisors responsible for the security of buildings and their occupants.
- Homeowners: Individuals with advanced home security systems who want to learn how to get the most out of their investment and operate the systems confidently.

## **Training Program Outline**

#### Day 1:

- Introduction to Alarm and CCTV Systems:
  - Course overview and introductions
  - Importance of alarms and CCTV in security systems
  - · Types of alarm and CCTV systems wired, wireless, analog, IP
  - · Components of alarm and CCTV systems control panels, sensors, cameras, recorders
  - Basic CCTV camera technology resolution, frame rate, lens types
  - · Common alarm system sensors motion detectors, door contacts, glass break detectors
  - · Understanding alarm zones and layouts

#### Day 2:

• Alarm System Operation:



- Control panel operation arming, disarming, user codes, bypass functions
- Programming the alarm system adding/removing users, setting zones, entry/exit delays
- Understanding different alarm types burglary, fire, medical
- Responding to alarm activations verifying triggers, contacting authorities
- CCTV System Operation:
  - · Using the CCTV system interface live view, playback recordings, searching footage
  - · Camera management PTZ control, zoom, presets
  - · Exporting and saving video clips
  - Basic CCTV system configuration changing camera settings, managing storage

#### Day 3:

- Integration and Advanced Features Theory:
  - Integration of alarm and CCTV systems viewing alarms on CCTV, triggering alarms on motion detection
  - Mobile app access for remote monitoring
  - · Advanced alarm features stay/away modes, voice dialers, environmental monitoring
  - Advanced CCTV features motion detection recording, facial recognition, analytics

#### Day 4:

- Best Practices:
  - · Discussion on best practices for operating alarm and CCTV systems effectively
  - Scenario-based training for responding to various alarm triggers and identifying suspicious activity on camera using case studies or video examples

#### Day 5:

- Review and Assessment:
  - Review of key concepts covered throughout the program
  - Open forum for questions and discussion
  - · Written assessment to test knowledge and understanding



## Registration form on the Training Course: Alarm and CCTV Operator

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