



# Training Course: Process Plant Troubleshooting & Engineering Problem Solving

27 April - 1 May 2025 Alexandria (Egypt)



## Training Course: Process Plant Troubleshooting & Engineering Problem Solving

Training Course code: EN6035 From: 27 April - 1 May 2025 Venue: Alexandria (Egypt) - Training Course Fees: 4750 Euro

#### Introduction

Excellent Troubleshooting Skills are considered a core competency for 'Best-in-Class' modern industrial companies. If your company goals include minimizing downtime then this workshop is a must because it delivers rapid, efficient Troubleshooting.

#### The following aspects will be addressed:

- Problem Solving Terminology
- Numerous Tools and Techniques
- A standard [Blue-Print] for problem analysis and resolution
- Strategies; Planning; and Protocols
- · Variability Analysis
- [Human Factor] analysis as a Source of Error

#### **Objectives**

#### Participants attending the program will:

- Understand how to become a 'Top Gun' Trouble-Shooter
- Develop a structured approach to Troubleshooting and Problem Solving which uses common terminology and shared understanding
- Point the way to Continuous Improvement in the way you run your processes and make incremental efficiency gains
- Understand the difference between having a technical manual on the bookshelf and actually making it
  work
- Identify the "motivated" people who should be the champions of Troubleshooting and Problem Solving and who should just follow
- Understand work practices which "allow" success in Troubleshooting and Problem Solving

#### **Outlines**



#### Day 1:

#### **Introductory Concepts**

- The nature of problems
- A Common Terminology
- Context Asset-based or Business Process-based
- Structured approaches 6 Big Losses, 7 Wastes
- Techniques introduction
- Tools introduction
- A Six Level Performance Standard
- Critical Relationships

#### Day 2:

#### Tools & Techniques - Practical Experience

- Decision Logic
- Maturity Indexing
- Relationships Analysis
- Problem Analysis and Synthesis
- Practical Use of Tools and Techniques
- Case Studies
- Project selection methods
- Tools & Techniques selecting the right one

#### Day 3:

#### People Issues

- Working practices empowerment or impairment?
- · Group dynamics
- Individual motivators



- External vs. Internal Motivation
- Developing Troubleshooting and Problem-Solving skills
- · Managing change
- Transition Matrix
- Fraction

#### Day 4:

#### Operator, Maintainer, Designer Interface

- Cross-functional working
- Effect of Maintenance strategy
- Functional Contribution analysis
- Life Cycle Analysis, Design for Operation, Design for Maintenance
- Variability Analysis
- Strategies; Planning; and Protocols
- Effect of improved <code>[Fit]</code> between critical parameters in Operations
- Continuous Improvement

#### Day 5:

#### Open Forum

- Review of Concepts, Tools, and Techniques
- Your Problems Your Case Studies
- Your Action Plan
- Configuration Management
- Commercial Programs
- Application of [Standard Questions]
- The Four critical stages of Data Maturity
- Wrap up





### Registration form on the Training Course: Process Plant Troubleshooting & Engineering Problem Solving

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