



*Training Course:  
ISO/IEC 38500 IT Governance*

*3 - 7 November 2024*

*Dubai (UAE)*

*Residence Inn by Marriott Sheikh Zayed Road, Dubai*

## Training Course: ISO/IEC 38500 IT Governance

Training Course code: IT235382 From: 3 - 7 November 2024 Venue: Dubai (UAE) - Residence Inn by Marriott Sheikh Zayed Road, Dubai Training Course Fees: 4565 € Euro

### Introduction

In today's digital age, effective IT governance is crucial for organizations to ensure the alignment of IT strategy with overall business objectives. The ISO/IEC 38500 standard provides a comprehensive framework for establishing and maintaining sound IT governance practices. This training program delves into the core principles, processes, and best practices outlined in ISO/IEC 38500, equipping participants with the knowledge and skills necessary to implement and manage an effective IT governance system within their organizations.

### Objectives

- Gain a comprehensive understanding of the ISO/IEC 38500 IT Governance standard and its core principles.
- Develop the practical skills required to implement and maintain an effective IT governance framework within your organization.
- Learn how to align IT strategy with business objectives and optimize IT resources for maximum value creation.
- Master best practices for risk management, compliance, and continuous improvement within the IT governance system.
- Gain insights into the certification process for ISO/IEC 38500 optional.

### Target Audience

This training program is designed for individuals involved in various aspects of IT management and governance, including:

- IT managers and leaders CIOs, IT directors
- Business executives and board members
- IT governance professionals
- IT auditors and compliance officers
- Consultants and advisors specializing in IT governance

### Training Program Outline

#### Day 1:

- Welcome and Introductions
- Overview of ISO/IEC 38500:
  - History and purpose of the standard

- Key benefits of implementing IT Governance
- Relationship to other IT standards e.g., COBIT, ITIL
- Core Principles of IT Governance:
  - Value creation
  - Performance management
  - Risk management
  - Resource optimization
  - Compliance
  - Stakeholder engagement
- Case studies:
  - Exploring real-world examples of successful IT Governance implementation
  - Identifying challenges and solutions
- Interactive exercises:
  - Applying core principles to practical scenarios
  - Group discussions and knowledge sharing

#### Day 2:

- Detailed examination of the ISO/IEC 38500 framework:
  - Governance principles and processes
  - Roles and responsibilities within IT Governance
- Mapping the framework to your organization:
  - Identifying existing IT governance practices
  - Gap analysis and areas for improvement
  - Developing an implementation roadmap
- Practical implementation strategies:
  - Establishing an IT governance committee
  - Defining roles and responsibilities
  - Developing policies and procedures
  - Selecting and implementing IT governance tools

#### Day 3:

- Best practices for effective IT Governance:
  - Communication and awareness
  - Change management
  - Continuous monitoring and evaluation
- Integrating risk management into IT Governance:
  - Identifying and assessing IT risks
  - Developing risk mitigation strategies
- Group project:
  - Participants work in teams to develop an IT governance implementation plan for a specific scenario
  - Presentation and discussion of plans

#### Day 4:

- Compliance with IT regulations:
  - Understanding relevant IT regulations and standards
  - Implementing controls to ensure compliance
  - Auditing and reporting processes
- Continuous improvement of IT Governance:
  - Measuring and evaluating IT performance

- Identifying opportunities for improvement
- Adapting the IT governance framework to changing needs

Day 5:

- Overview of the ISO/IEC 38500 certification process optional
- Course review and Q&A
- Feedback and action planning

## Registration form on the Training Course: ISO/IEC 38500 IT Governance

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

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Full Name (Mr / Ms / Dr / Eng): .....  
 Position: .....  
 Telephone / Mobile: .....  
 Personal E-Mail: .....  
 Official E-Mail: .....

### Company Information

Company Name: .....  
 Address: .....  
 City / Country: .....

### Person Responsible for Training and Development

Full Name (Mr / Ms / Dr / Eng): .....  
 Position: .....  
 Telephone / Mobile: .....  
 Personal E-Mail: .....  
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### Payment Method

- Please find enclosed a cheque made payable to Global Horizon
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### Easy Ways To Register

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