



*Training Course:
ISO/IEC 38500 IT Governance*

8 - 12 September 2024

Dubai (UAE)

Residence Inn by Marriott Sheikh Zayed Road, Dubai

Training Course: ISO/IEC 38500 IT Governance

Training Course code: IT235382 From: 8 - 12 September 2024 Venue: Dubai (UAE) - Residence Inn by Marriott Sheikh Zayed Road, Dubai Training Course Fees: 4565 € Euro

Introduction

In today's digital age, effective IT governance is crucial for organizations to ensure the alignment of IT strategy with overall business objectives. The ISO/IEC 38500 standard provides a comprehensive framework for establishing and maintaining sound IT governance practices. This training program delves into the core principles, processes, and best practices outlined in ISO/IEC 38500, equipping participants with the knowledge and skills necessary to implement and manage an effective IT governance system within their organizations.

Objectives

- Gain a comprehensive understanding of the ISO/IEC 38500 IT Governance standard and its core principles.
- Develop the practical skills required to implement and maintain an effective IT governance framework within your organization.
- Learn how to align IT strategy with business objectives and optimize IT resources for maximum value creation.
- Master best practices for risk management, compliance, and continuous improvement within the IT governance system.
- Gain insights into the certification process for ISO/IEC 38500 optional.

Target Audience

This training program is designed for individuals involved in various aspects of IT management and governance, including:

- IT managers and leaders CIOs, IT directors
- Business executives and board members
- IT governance professionals
- IT auditors and compliance officers
- Consultants and advisors specializing in IT governance

Training Program Outline

Day 1:

- Welcome and Introductions
- Overview of ISO/IEC 38500:
 - History and purpose of the standard

- Key benefits of implementing IT Governance
- Relationship to other IT standards e.g., COBIT, ITIL
- Core Principles of IT Governance:
 - Value creation
 - Performance management
 - Risk management
 - Resource optimization
 - Compliance
 - Stakeholder engagement
- Case studies:
 - Exploring real-world examples of successful IT Governance implementation
 - Identifying challenges and solutions
- Interactive exercises:
 - Applying core principles to practical scenarios
 - Group discussions and knowledge sharing

Day 2:

- Detailed examination of the ISO/IEC 38500 framework:
 - Governance principles and processes
 - Roles and responsibilities within IT Governance
- Mapping the framework to your organization:
 - Identifying existing IT governance practices
 - Gap analysis and areas for improvement
 - Developing an implementation roadmap
- Practical implementation strategies:
 - Establishing an IT governance committee
 - Defining roles and responsibilities
 - Developing policies and procedures
 - Selecting and implementing IT governance tools

Day 3:

- Best practices for effective IT Governance:
 - Communication and awareness
 - Change management
 - Continuous monitoring and evaluation
- Integrating risk management into IT Governance:
 - Identifying and assessing IT risks
 - Developing risk mitigation strategies
- Group project:
 - Participants work in teams to develop an IT governance implementation plan for a specific scenario
 - Presentation and discussion of plans

Day 4:

- Compliance with IT regulations:
 - Understanding relevant IT regulations and standards
 - Implementing controls to ensure compliance
 - Auditing and reporting processes
- Continuous improvement of IT Governance:
 - Measuring and evaluating IT performance

- Identifying opportunities for improvement
- Adapting the IT governance framework to changing needs

Day 5:

- Overview of the ISO/IEC 38500 certification process optional
- Course review and Q&A
- Feedback and action planning

Registration form on the Training Course: ISO/IEC 38500 IT Governance

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