



*Training Course:  
Alarm and CCTV Operator*

*2 - 6 June 2024  
Istanbul (Turkey)  
DoubleTree by Hilton Istanbul Esentepe*

## Training Course: Alarm and CCTV Operator

Training Course code: MI235346 From: 2 - 6 June 2024 Venue: Istanbul (Turkey) - DoubleTree by Hilton Istanbul Esentepe  
Training Course Fees: 6000 ₺ Euro

### Introduction

In today's security-conscious world, alarm and CCTV systems play a vital role in protecting property and ensuring safety. This comprehensive 5-day training program equips individuals with the necessary knowledge and skills to effectively operate these critical systems. Whether you're a security professional, building manager, or homeowner with an advanced security setup, this program will empower you to contribute to a secure environment.

### Objectives

- Understand the importance and functionalities of alarm and CCTV systems.
- Identify the different types and components of each system.
- Gain proficiency in operating alarm control panels, programming functions, and responding to activations.
- Learn how to navigate CCTV system interfaces, manage cameras, and search recorded footage.
- Explore advanced features like system integration, mobile app access, and environmental monitoring.
- Develop best practices for operating alarm and CCTV systems effectively.

### Target Audience

This program is designed for a diverse audience, including:

- Security personnel: Security guards, central station operators, and security system technicians seeking to enhance their skills in monitoring and responding to alarms and CCTV footage.
- Building managers: Property managers and facility supervisors responsible for the security of buildings and their occupants.
- Homeowners: Individuals with advanced home security systems who want to learn how to get the most out of their investment and operate the systems confidently.

### Training Program Outline

Day 1:

- Introduction to Alarm and CCTV Systems:
  - Course overview and introductions
  - Importance of alarms and CCTV in security systems

- Types of alarm and CCTV systems wired, wireless, analog, IP
- Components of alarm and CCTV systems control panels, sensors, cameras, recorders
- Basic CCTV camera technology resolution, frame rate, lens types
- Common alarm system sensors motion detectors, door contacts, glass break detectors
- Understanding alarm zones and layouts

#### Day 2:

- Alarm System Operation:
  - Control panel operation arming, disarming, user codes, bypass functions
  - Programming the alarm system adding/removing users, setting zones, entry/exit delays
  - Understanding different alarm types burglary, fire, medical
  - Responding to alarm activations verifying triggers, contacting authorities
- CCTV System Operation:
  - Using the CCTV system interface live view, playback recordings, searching footage
  - Camera management PTZ control, zoom, presets
  - Exporting and saving video clips
  - Basic CCTV system configuration changing camera settings, managing storage

#### Day 3:

- Integration and Advanced Features Theory:
  - Integration of alarm and CCTV systems viewing alarms on CCTV, triggering alarms on motion detection
  - Mobile app access for remote monitoring
  - Advanced alarm features stay/away modes, voice dialers, environmental monitoring
  - Advanced CCTV features motion detection recording, facial recognition, analytics

#### Day 4:

- Best Practices:
  - Discussion on best practices for operating alarm and CCTV systems effectively
  - Scenario-based training for responding to various alarm triggers and identifying suspicious activity on camera using case studies or video examples

#### Day 5:

- Review and Assessment:
  - Review of key concepts covered throughout the program
  - Open forum for questions and discussion
  - Written assessment to test knowledge and understanding

## Registration form on the Training Course: Alarm and CCTV Operator

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

### Delegate Information

Full Name (Mr / Ms / Dr / Eng): .....  
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### Company Information

Company Name: .....  
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### Person Responsible for Training and Development

Full Name (Mr / Ms / Dr / Eng): .....  
Position: .....  
Telephone / Mobile: .....  
Personal E-Mail: .....  
Official E-Mail: .....

### Payment Method

- ☐ Please find enclosed a cheque made payable to Global Horizon
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### Easy Ways To Register

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