



# Training Course: Sales Management Best Practices

24 - 28 November 2024 Sharm El-Sheikh (Egypt) Sheraton Sharm Hotel

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## Training Course: Sales Management Best Practices

Training Course code: SM234568 From: 24 - 28 November 2024 Venue: Sharm El-Sheikh (Egypt) - Sheraton Sharm Hotel Training Course Fees: 3500 I Euro

### Introduction

This course is designed to give the sales teams the critical skills they require to recruit, train, and motivate a highly-productive sales team.

This course focuses on sales best practices to increase revenue growth through higher sales effectiveness and market penetration.

Sales managers will learn how to create a positive environment by implementing recognition and incentive training courses to build teamwork and promote healthy competition.

Topics covered a range from motivation to goal setting, to recruiting and retention strategies, to presentation skills and handling objections.

## **Course Objectives of Sales Management Best Practices**

- · Best practices for recruiting and interviewing top salespeople
- · Goal setting, sales planning, and new business development
- Sales leadership and team motivation
- Training, mentoring and coaching skills
- · Negotiation strategies and handling sales objections
- · Apply best practices for conducting individual and team performance reviews
- Implement a strategy to optimize key accounts and market penetration
- Develop the skills to better motivate and lead sales team members
- Conduct productive sales training and administrative meetings

## Organizational Impact Sales Management Best Practices

This training course will give your sales managers the leadership skills and best practices they require to increase sales effectiveness and profitability.

- A streamlined process for recruiting, interviewing and training salespeople
- · Enhanced professionalism image in the marketplace
- · Increased revenue growth through higher sales effectiveness
- A higher level of team morale and reduced employee turnover
- · Improved customer satisfaction and retention
- · Expanded market penetration through greater sales territory

## Personal Impact of Sales Management Best Practices

The training course gives participants sales management best practices to lead a highly successful sales team.

- Be able to use listening and questioning skills to improve communication effectiveness
- · Have the persuasion skills to negotiate win-win outcomes
- · Know how to train, coach and mentor salespeople to increase sales
- · Understand the strengths and weaknesses of their leadership style



- Have the tools to recruit and retain successful salespeople
- · Be able to use recognition and reward program to build teamwork

### **Course Outline of Sales Management Best Practices**

#### Day 1: Leadership and Communication Skills Development

- 7 Leadership Traits of Highly-successful Sales
- · Identifying and Overcoming Communication Barriers in the Workplace
- Enhanced Listening and Questioning Skills to Improve Communication
- Techniques for Providing Constructive Feedback
- Interpreting Key Body Language Gestures
- Assessing Your Leadership StyleIs Strengths and Weaknesses

#### Day 2: Improving Sales Team Effectiveness:

- Understanding Consumer Behavior: 5 Reasons Customers DonIt Buy
- Dr. Cialdinils Principles of Persuasion
- Designing a Powerful Icustomer-focused Sales Presentation
- Techniques for Maintaining Your Customer<sup>®</sup>s Interest and Involvement
- Step-by-Step Process for Effectively Handling Customer Objections
- Territory and Key Account Management to Maximize Market Penetration
- New Business Development Planning

#### Day 3: Principles for Recruiting and Retaining a High-Caliber Sales Team:

- Characteristics of Successful Salespeople
- Recruiting Top-producing Sales Professionals
- The Importance of Pre-interview Preparation and Planning
- Best Practices for the Interviewing and Hiring Process
- · Is your sales team ready for takeoff?
- Applying Team Building Principles

#### Day 4: Best Practices to Reward and Motivate Your Sales Team:

- The Impact of a Positive Mental Attitude
- · Factors that Motivate and Demotivate People
- · Sales Contest Ideas to Increase Sales and Promote Teamwork
- · How to Turnaround Under-performing Salespeople
- Keys in Conducting Effective Sales Meetings
- Designing Award and Recognition Programmes

#### Day 5: Essential Coaching and Mentoring Skills:

- Goals Setting Principles for Continuous Improvement
- · Handling the Negative Impact of Rejection and Setbacks
- Mentoring and Coaching Salespeople to Achieve Peak-performance
- Change Management Best Practices
- · How to Manage Your Time to Increase Daily Productivity
- What is your Action Plan?





## Registration form on the Training Course: Sales Management Best Practices

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Complete & Mail or fax to Global Horizon Training Center (GHTC) at the address given below

	Delegate Info	rmation	
Full Name (Mr / Ms / Dr / Eng): Position: Telephone / Mobile: Personal E-Mail: Official E-Mail:			
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Full Name (Mr / Ms / Dr / Eng): Position: Telephone / Mobile: Personal E-Mail: Official E-Mail:			
Payment Method			
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